IIJ Group Constructs a New IT Infrastructure and User Support Systems for INPEX CORPORATION's Offices in Europe and the Americas

-- Centralize user support with multilingual help desk services, a cloud platform and a global network connecting HQ and 5 overseas offices in Europe and the Americas by IIJ GIO US Service and Net de! World --

TOKYO—May 22, 2014—Internet Initiative Japan Inc. (IIJ, NASDAQ: IIJI, TSE1: 3774), one of Japan's leading Internet access and comprehensive network solutions providers, and its 100% owned subsidiary, IIJ Global Solutions Inc. (IIJ Global)—provider of WAN services for corporate clients— today announced that they have provided its global solutions to centralize user support systems (SPOC* administration) for overseas offices of INPEX CORPORATION (INPEX). A network that connects INPEX's corporate headquarters and five offices in Europe and the Americas, a cloud computing platform, and a multilingual help desk systems have been built by utilizing IIJ GIO US Service (a cloud computing service) and Net *de!* World (a global Internet VPN solution), etc.

INPEX IT Department is currently working to improve the IT environment in overseas. Previously, INPEX had encountered two issues with the IT infrastructure of its overseas offices in Europe and the Americas: The first was that the IT infrastructure had been designed at each location, without regard for standardization of security levels. The second was that—with no dedicated IT staff at these small overseas offices—it was limited to provide enough support from its headquarters in Japan. After investigating ways of strengthening IT governance in its overseas offices and user support systems, INPEX chose the IIJ Group. The IIJ Group boasts abundant experience deploying global solutions, such as providing comprehensive administration services—including the construction of cloud platform with connections among INPEX offices and Data Center (DC) —and providing IT support for overseas offices.

Beginning with its AD server, INPEX's core corporate systems were migrated to the IIJ GIO US Service cloud platform, the facilities for which are located in the DC managed by IIJ . Systems data were then synchronized with the data in its DC in Japan. Its offices in Europe and the Americas access the IIJ DC using the Internet VPN service, Net *de!* World. Accessing geographically close servers reduces data transfer latency, and users in its offices are able to use their systems in a highly stable network environment, just as users in the corporate headquarters do. Utilizing the Help Desk Support Service (offered in both Japanese and English) that is deployed across Europe and the Americas by IIJ America Inc., overseas users also receive IT support for office terminals and their peripherals, for networks, and for security, without experiencing any time differences.

Having introduced these services into its IT infrastructure and strengthened the IT governance of its overseas offices in Europe and the Americas, INPEX has made information sharing smoother and has improved local user satisfaction in the level of IT support received.

The IIJ Group will continue to support the growth of our customers' global business expansion by providing high value-added core IT services.

* SPOC: Single Point of Contact. A single point of contact for handling inquiries from users.

Service Design
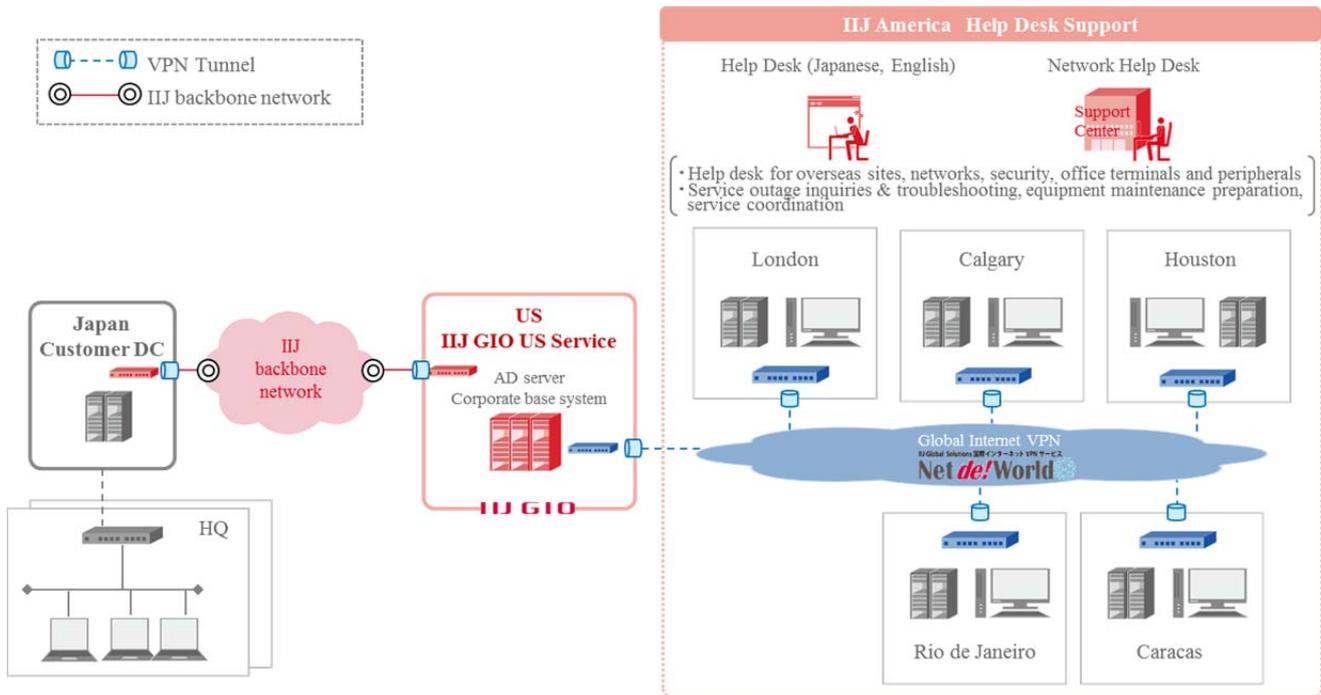
About IIJ GIO US Service

The IIJ GIO US Service provides a highly flexible cloud environment in the United States with the same level of service as that found in Japan. The versatile service lineup can cope with a diverse range of needs, from enterprises to social application provider (SAP). There are three service centers--one on the east coast in New York, and two on the west coast in Los Angeles and San Jose--. They are all directly connected to the broadband backbone network connecting Japan, the United States, the United Kingdom and Asia to provide a low-latency, highly-stable cloud environment.

For details, see http://www.iij.ad.jp/en/svcsol/service/gio/gio-us.html.

About Net *de!* World

Net *de!* World is a managed global Internet VPN service that connects clients across more than 200 countries. This service offers on-site access circuit, Internet connections, VPN equipment, and more, as a one stop service including procurement, operation and maintenance, and allows customers to quickly build highly secure networks among global sites.

For details, see http://www.iijglobal.co.jp/en/service/.

About IIJ Global

IIJ Global Solutions Inc. (IIJ Global) was established in September 2010 as an IIJ Group company by acquisition of AT&T Japan's local Network Outsourcing service business. IIJ Global provides WAN Connectivity Services and Total Network Outsourcing Services from designing to building and managing corporate networks for enterprises. Not only limited to domestic but also offers Global network services.

For more information about IIJ Global, visit the IIJ Global Website at http://www.iijglobal.co.jp/en/.

About IIJ

Founded in 1992, Internet Initiative Japan Inc. (IIJ, NASDAQ: IIJI, Tokyo Stock Exchange TSE1: 3774) is one of Japan's leading Internet-access and comprehensive network solutions providers. IIJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IIJ's services include high-quality systems integration, cloud computing/data center services, security services, and Internet access. Moreover, IIJ has built one of the largest Internet backbone networks in Japan that is connected the United States, the United Kingdom and Asia. IIJ was listed on NASDAQ in 1999 and on the First Section of the Tokyo Stock Exchange in 2006.

For more information about IIJ, visit the IIJ Web site at http://www.iij.ad.jp/en/.

The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results. Readers are referred to the documents furnished by Internet Initiative Japan Inc. with the SEC, specifically the most recent reports on Forms 20-F and 6-K, which identify important risk factors that could cause actual results to differ from those contained in the forward-looking statements.

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