# **Internet Initiative Japan Inc.**

# IR Road Show September 2012

http://www.iij.ad.jp/en/ir TSE1:3774 NASDAQ:IIJI

**Ongoing Innovation** 

# **Key Investment Highlights**

- Top IP Engineering Company in Japan
- Shifted from ISP to Total Network Solution Provider
- Target Blue-chip & Governmental Organizations
- Over 6,500 Japanese Excellent Corporate Customers & Added 1,300 Customer Base through M&A
- Solid Growth Strategy with Proved Revenues and Income Growth
- Best Positioned in the Growing Outsourcing & Cloud Computing Market

## **TOP IP Engineering Company in Japan**

- The first established full-scale ISP in Japan
   A group of highly motivated and skilled TOP level IP engineers
   Pioneer of network technologies in Japan historically
- Service initiative with in-house development
   Operate one of the largest Internet backbone in Japan
   Self-develop its service and back office facilities
  - Internet Connectivity & Security Services, IPv6 Services, Cloud IaaS Services, develop own routers etc.
- Established "IIJ" brand among the Japanese IT market
  - Known for its engineering & network support skills
  - High customer satisfaction/long term relationship
  - >Approx. 6,500 clients: mainly large enterprises & governmental organizations

# At the leading edge of IP R&D Participation in world-wide research

### and organizations

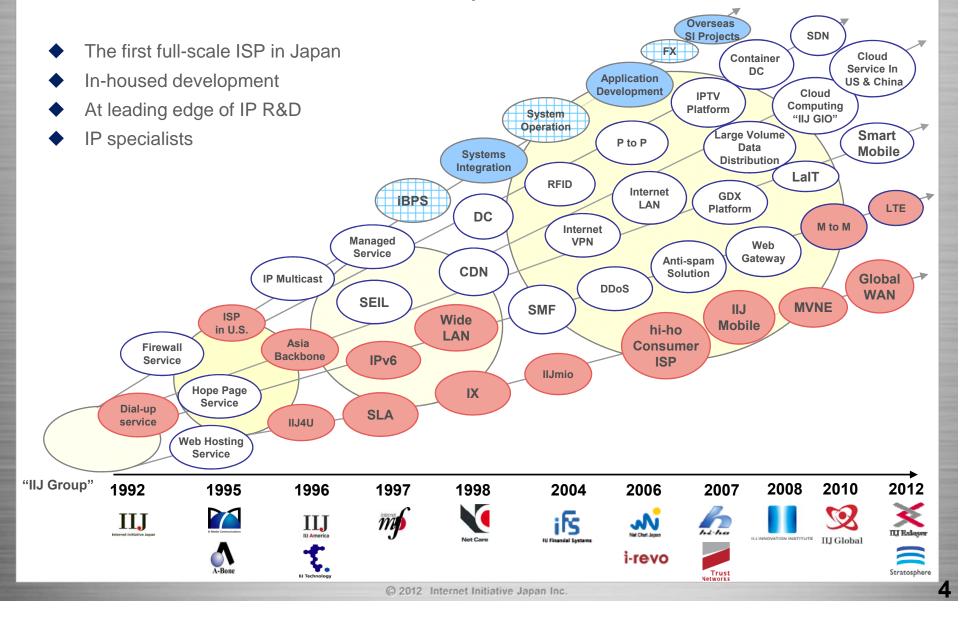
- Member of "FIRST," international organization handling security & incidents
- Board member of Telecom-ISAC Japan

Engaged in software development of SDN

	Compa	ny Profile (as of March 2012)		
	Established	December 1992		
handling and many more of SDN	Number of Employees	Consolidated: 1,923 (approx. 70% engineers)		
	Listed Markets	NASDAQ (IIJI), TSE1 (3774)		
	Large Shareholders	NTT (24.4%), Koichi Suzuki (6.3%), Itochu Corp. (5.1%), NTTCom (4.9%)		

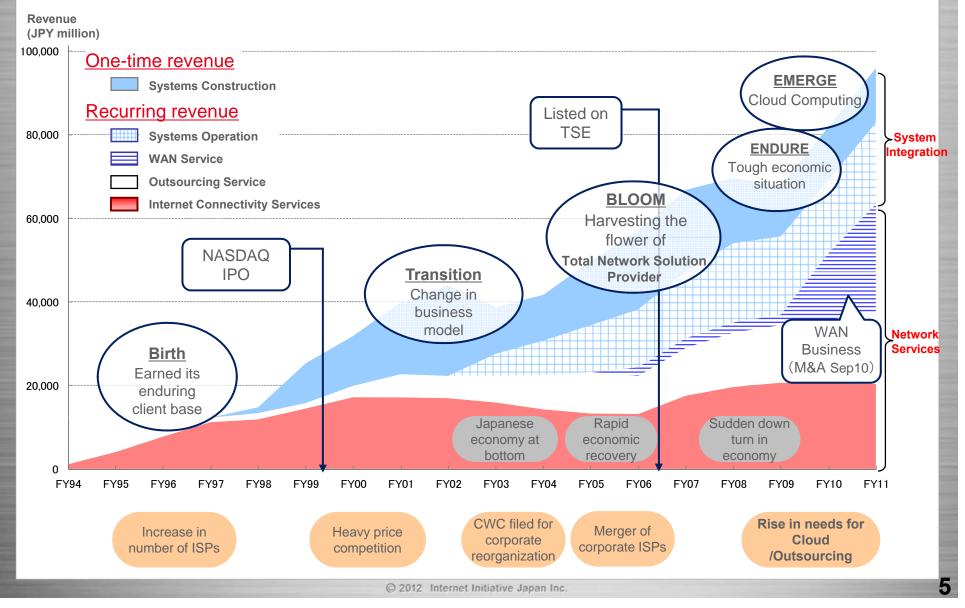
## **Entrepreneur of Network Technologies**

Business and Service Development to Initiate the Market



## **Strategic Shift in Business Model**

From "ISP" to "Total Network Solution Provider"



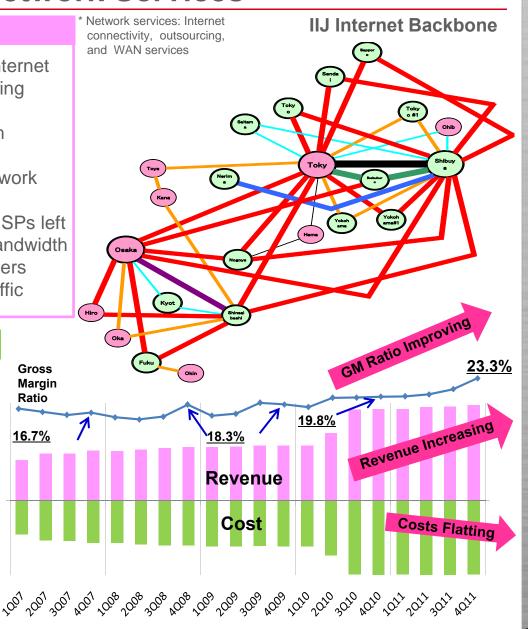
## **Business Structure of Network Services**

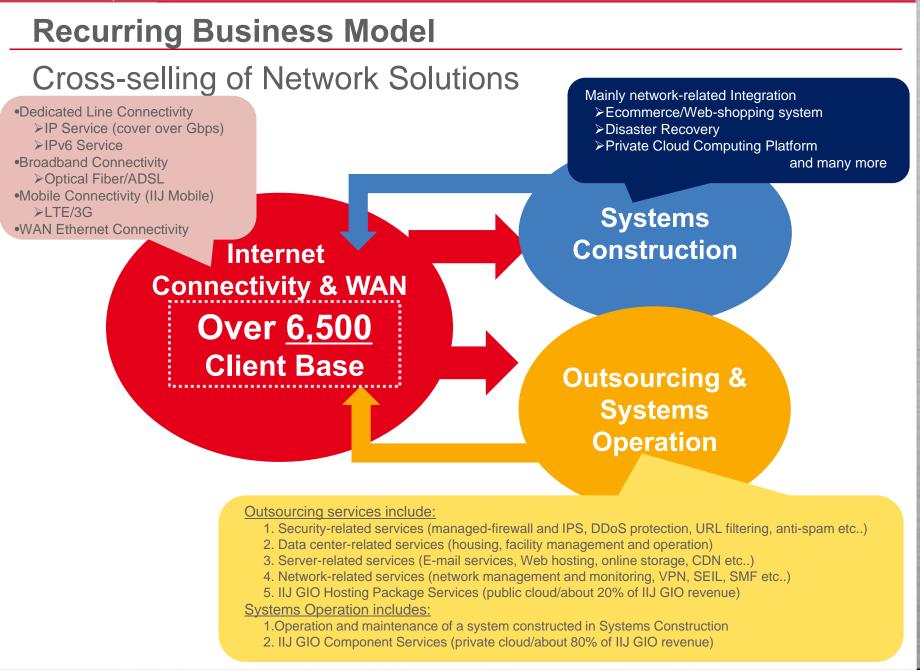
### Revenues

- Multiple cross-selling revenue sources with Internet connectivity for corporate/home and outsourcing services on the Internet backbone
- Internet connectivity contract is per bandwidth
- A monthly recurring-type revenue
- Blue-chip with mission-critical business & network operators clients (Carriers, ISPs, CATVs, etc)
- Tough competition ended, only few high-end ISPs left
- Revenues increase along with migration of bandwidth and accumulation of outsourcing services orders
- Enjoying scale merit along with increasing traffic

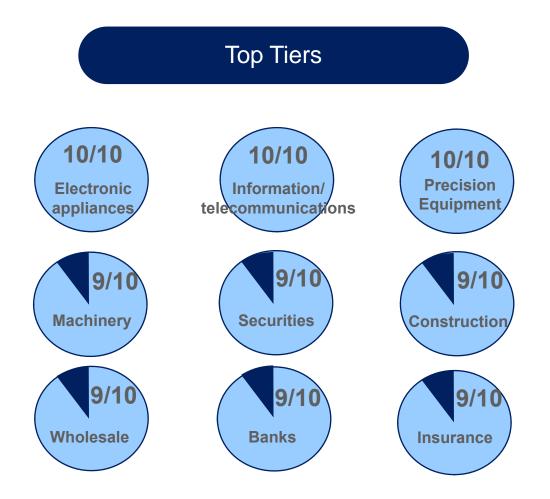
### Costs

- Constant expansion of Internet backbone
- Strong bargaining power as one of the largest independent ISPs
- Mainly related to circuit-borrowing, network equipments, DC- borrowing, operations, personnel and outsourcing costs
- Not always directly related to the revenues growth
- While constantly expanding the network, costs barely increase





## **Excellent Blue-chip Client Base**



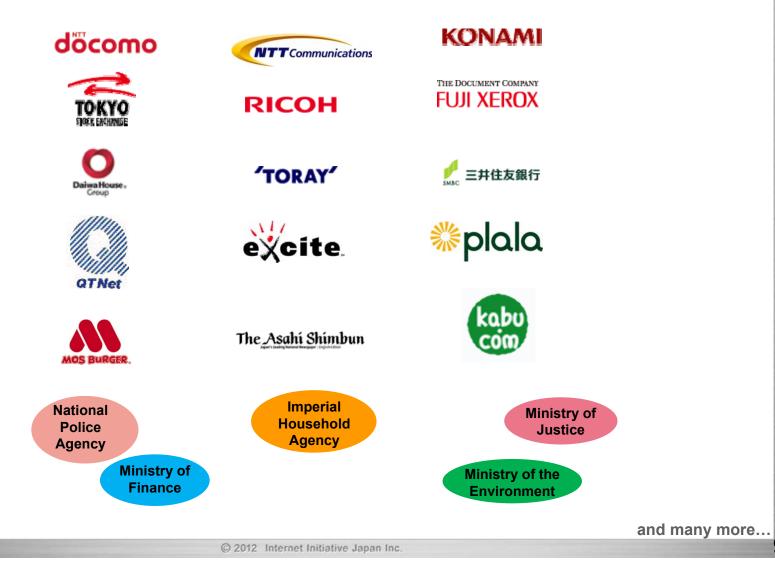
• The number of clients among the TOP 10 companies in each industry.

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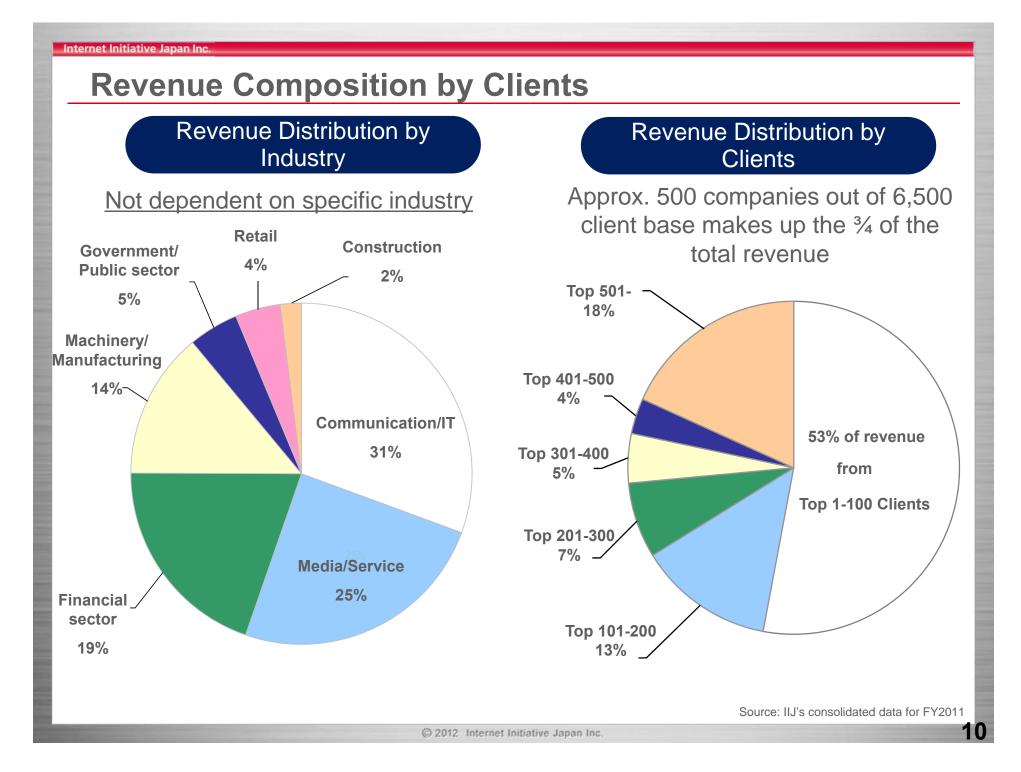
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## **Excellent Blue-chip Client Base**

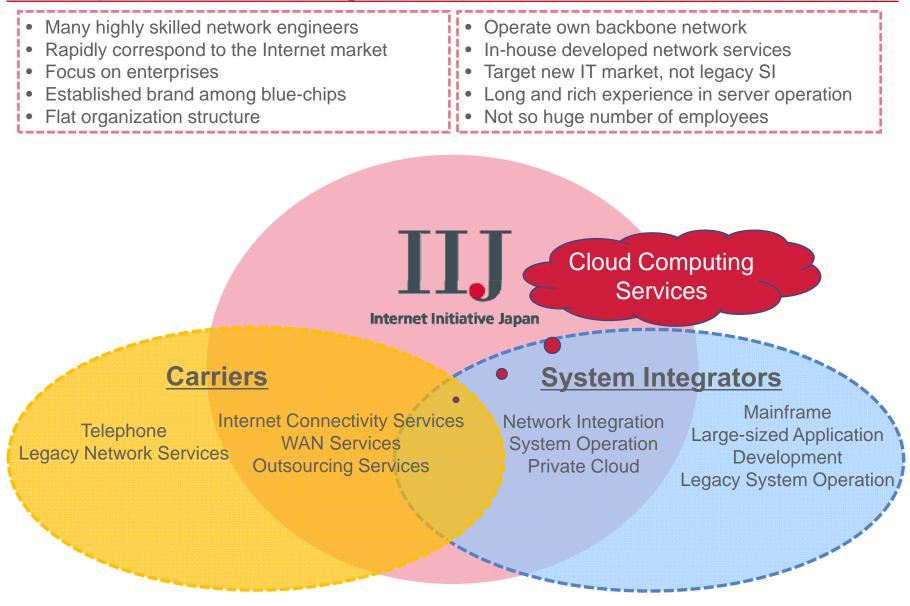




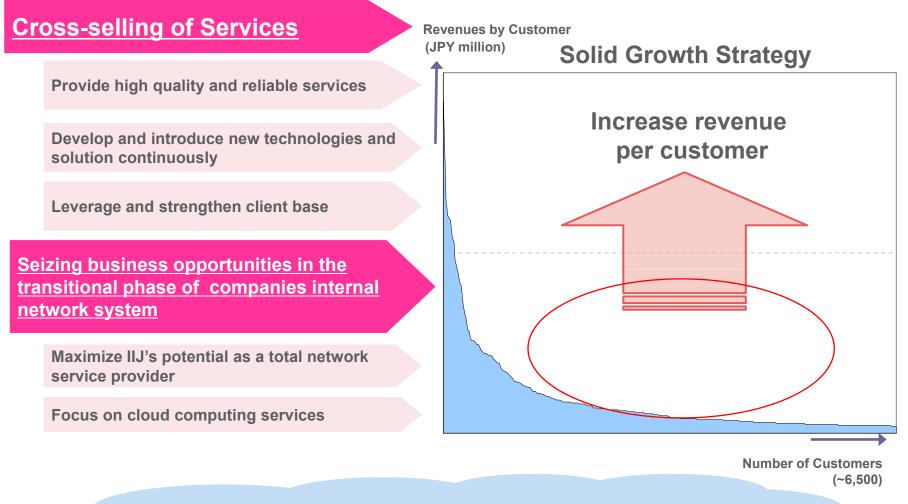
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## **Competitive Advantages**

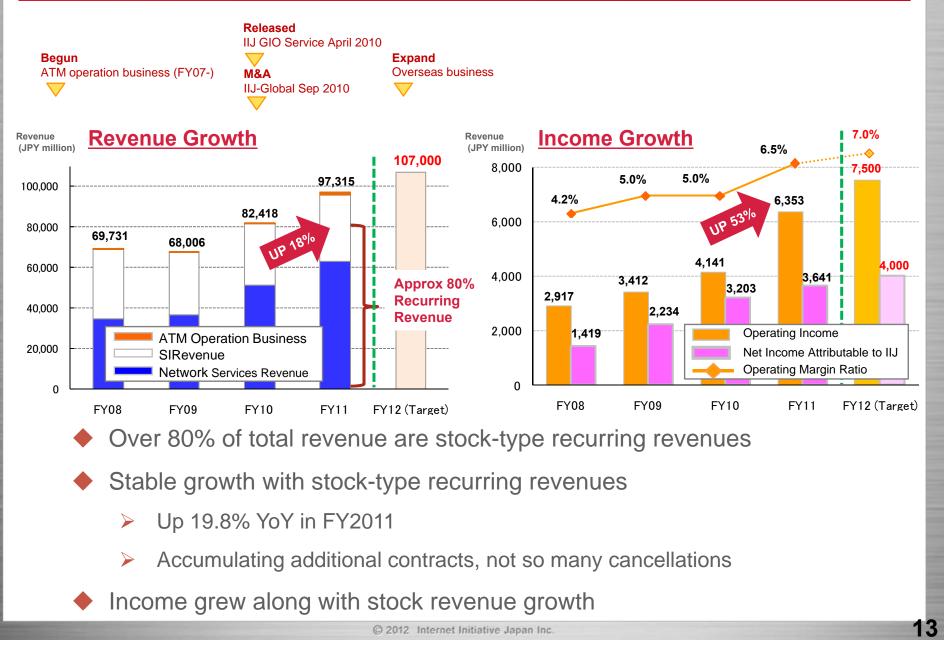


## **Customer Retention Strategy**



- Increased demands of outsourcing and cloud computing
- Indispensable IT investment in the mid-to-long-term

## **Proven Solid Business Strategy**

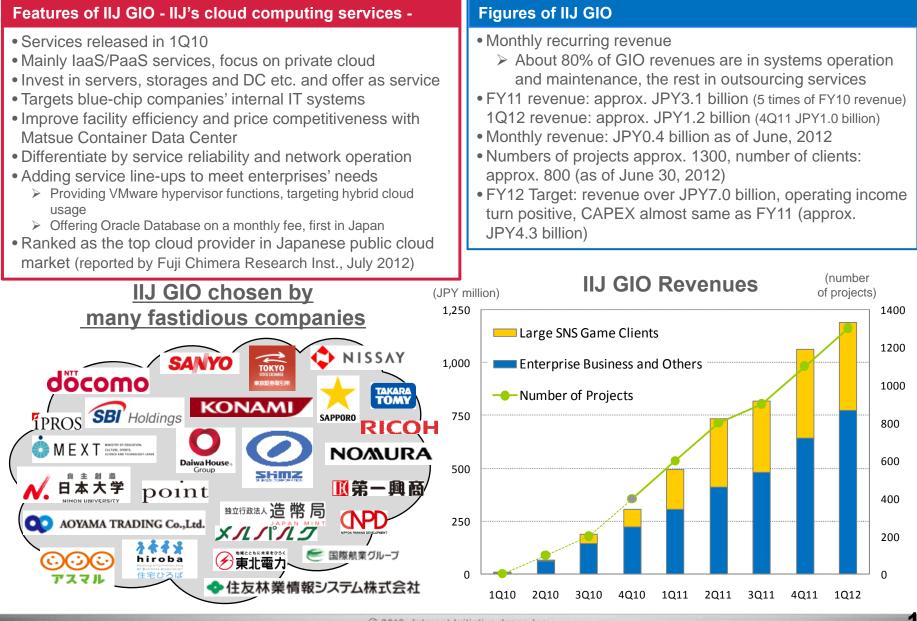


## **Growth Strategy Hereafter**

Connectivity Services	<ul> <li>Survived tough competition. Few high-end corporate ISPs remain</li> <li>Rapid traffic increase  Bandwidth migration Further revenue growth</li> <li>Enjoying scale merit: multiple revenue sources on the Internet backbone</li> <li>Internet connectivity services for corporate use revenue: 5% growth YoY in FY11, 7.9% growth YoY in 1Q12</li> </ul>
Cloud Computing Services	<ul> <li>Cloud services at the beginning. Rapid market growth</li> <li>Network outsourcing opportunities arise, shift from legacy system integrators</li> <li>Leading cloud service market, gathering over 800 corporate clients in 2 yrs</li> <li>Revenue: FY10 JPY0.6 billion → FY11 JPY3.1 billion → FY12 (planned) JPY7.0 billion</li> </ul>
Outsourcing/WAN Services	<ul> <li>Continuous needs for security and datacenter related services etc.</li> <li>Need to deal with constantly evolving Internet threats such as DDoS attacks</li> <li>Steady organic growth awaits</li> </ul>
Overseas Business	<ul> <li>Headed overseas to support Japanese corporate customers</li> <li>Constructing server platform in US for a prominent Japanese SNS game provider</li> <li>IIJ GIO US starting up well, accumulating orders</li> <li>Planning further expansion of overseas cloud in accordance with clients needs</li> <li>1Q12 overseas revenue: approx. JPY1.0 billion</li> </ul>
ATM Operation Business	• Strong revenue and income driver in mid-term
R&D	<ul> <li>Keep focusing on R&amp;D toward mid-to long term growth</li> <li>Key theme: network virtualization. Developing a software for SDN platform, plan to release software products within this fiscal year</li> </ul>
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## Best Positioned in Cloud Computing Market



# **Overseas Business in Progress**

Increasing customer demands for global network services and server operation

- > Strong demands from SNS game providers to operate global business
- > Japanese customers seeking for network services abroad, especially in Asia
- > To offer network services seamlessly
- Services to offer
- Cloud services in US and China
- Global-WAN, Internet-VPN services
  - Around 200 pre-sales discussion
- Multilingual helpdesk (Japanese, English, Chinese)
- SI such as servers construction and operation
- Constructing large server platform in US for a prominent Japanese SNS game client
- IIJ GIO US starting up well, require additional servers
- Co-working with IIJ Exlayer, acquired in April 2012
- > Targets SI projects for Japanese enterprise in US, UK, Germany, Singapore; Annual revenue of approx. JPY0.8 billion; 57 employees
- Rapid business development through this M&A
- Established subsidiaries in Shanghai and Bangkok
  - 1Q12 revenue: approx. JPY1.0 billion, exceeded expectation
  - Expecting repeat orders for large server construction
  - Expansion of IIJ GIO US with strong demands by Japanese enterprises
  - Further expansion of overseas cloud services along with clients' demands
  - Receiving orders of Global-WAN transactions



< IIJ Group Overseas branches >

## **ATM Operation Business Developments**



**Business Model** 

- Receive commission for each withdrawal transaction
- Strong revenue & income driver in mid-term
- 1Q12 Financial Results
  - FY11: Annual revenues of JPY1.3 billion Operating deficit of JPY0.2 billion
  - 1Q12 (3 month): revenue of JPY486 million (4Q11 JPY402 million)
  - Operating income of JPY16 million, turned positive
  - 540 ATMs placed as of mid-August, 2012 (440 ATMs in mid-May)
  - Expect FY12 revenue to almost double



### < Trust Networks >

- 79.5% subsidiary
- Established in July 2007
- Pursue ATM operation business

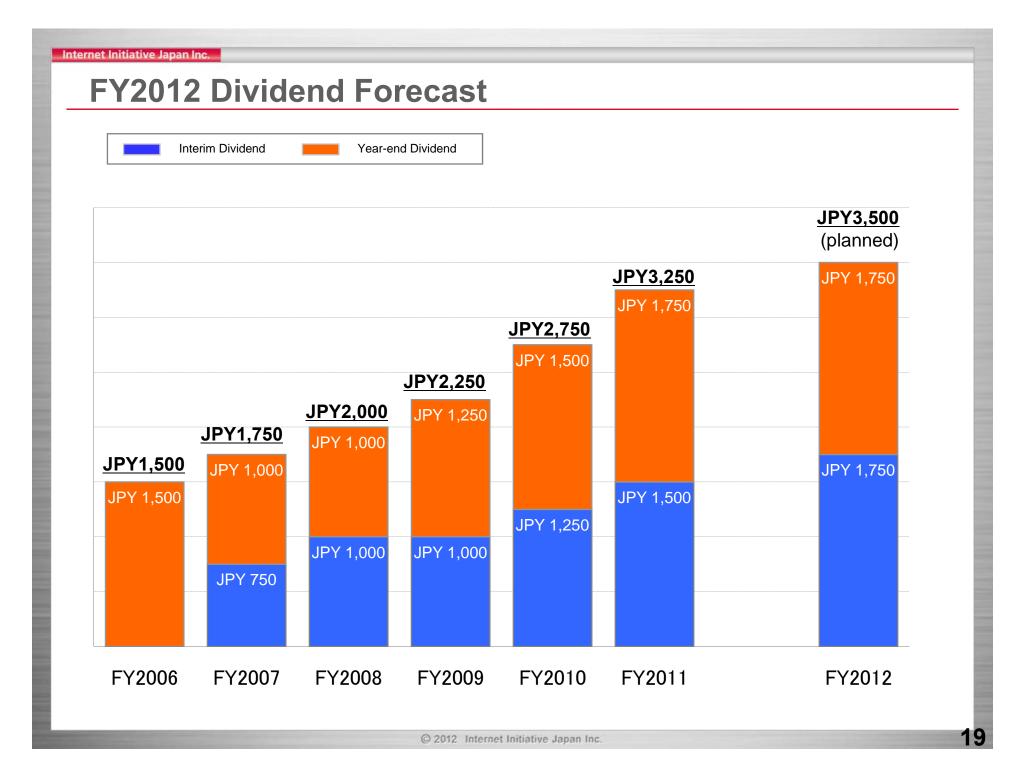
Total number of ATMs & daily usage per ATM is key to profit growth

## **FY2012 Financial Target**

Unit: JPY billion

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	FY12 Target (12/4~13/3)	FY11 Actual (11/4~12/3)		
Total Revenues	107.0	97.3	+9.7	10.0%
Operating Income	7.5	6.4	+1.1	18.0%
Income before Income Tax Expense	6.9	6.0	+0.9	15.5%
Net Income attributable to IIJ	4.0	3.6	+0.4	9.9%
Net Income attributable to IIJ per Share	JPY 19,735	JPY 17,964	JPY +1,771	9.9%
Cash Dividend per Share	JPY 3,500 (Annual)	JPY 3,250 (Annual)	JPY +250	7.7%



# 1<sup>st</sup> Quarter FY2012 Consolidated Financial Results

# I. Summary of 1Q FY2012 Financial Results

## < 1st Quarter Financial Results >

-Revenues	JPY24,841 million (up 6.3% YoY)	
•Gross margin	JPY4,819 million (up 7.1% YoY)	
•Operating income	JPY1,374 million (up 50.2% YoY)	)
<ul> <li>Income before tax income expense</li> </ul>	JPY1,373 million (up 58.7% YoY)	)
<ul> <li>Net income attributable to IIJ</li> </ul>	JPY897 million (up 75.0% YoY)	)

### Business developments as planned & Satisfying results

- Corporate Internet connectivity accelerated with more demand for broader bandwidth. Number of contracts for LTE services for consumers (released in Feb. 2012) accumulating. Home use connectivity revenues increased compared to the previous quarter
- > Continued to expand IIJ GIO service line-ups & client base. Differentiating IIJ GIO from other cloud services by reliability
- 1 > Overseas business starting up better than anticipated. Driven by SI projects and IIJ GIO US Service. Expanding IIJ GIO US server facilities to meet growing and fast-paced demands
- > ATM operation business's operating income turned positive. Business to expand along with placements of additional ATMs
- > Developing software for SDN platform for mid-term growth. Plan to release software in 2H12
- > Continuous increase in profit with improving gross margin and scale-merited SG&A

## IIJ's cloud computing service "IIJ GIO" steadily growing

- > 1Q12 revenue: JPY1.2 billion, up JPY0.7 billion YoY. Number of projects reached approx.1,300 at 1Q12 (1,100 at 4Q11)
- > Matsue Data Center expands operation for service use. Awarded for "Green IT" and "Contribution to the Community"
- > IIJ GIO Virtualization Platform "VWseries" targeting hybrid cloud market, accumulating prospective orders (release in Aug.)
- > Ranked as the top cloud provider in Japanese public cloud market (reported by Fuji Chimera Research Inst., Jul. 2012)

### Overseas business starting up great

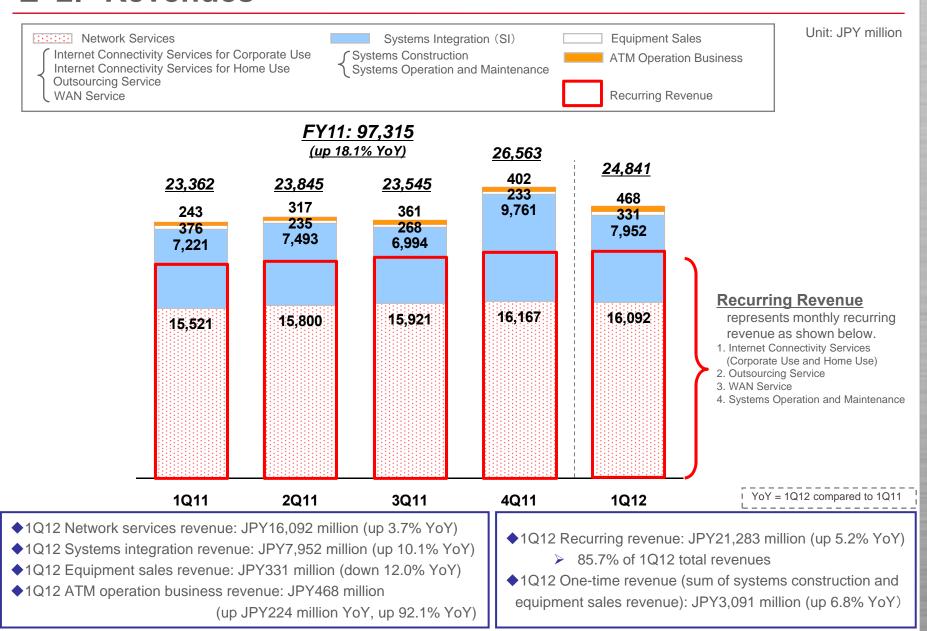
- IQ12 revenue: approx. JPY1.0 billion, constructing large server facilities for a prominent SNS game client. Provides cloud service, "IIJ GIO US Service," in the U.S. and are expanding its business
- Co-working with IIJ Exlayer (acquired in Apr. 2012) on server construction projects. Revenue and income consolidation from 2Q12

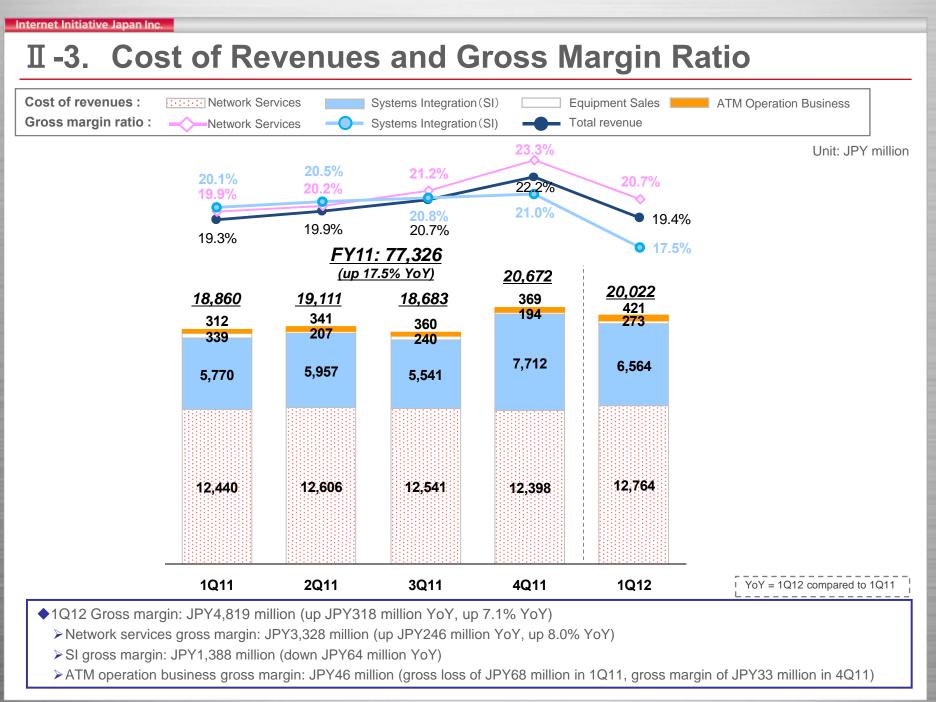
## **II**-1. Consolidated Financial Results for 1Q FY2012

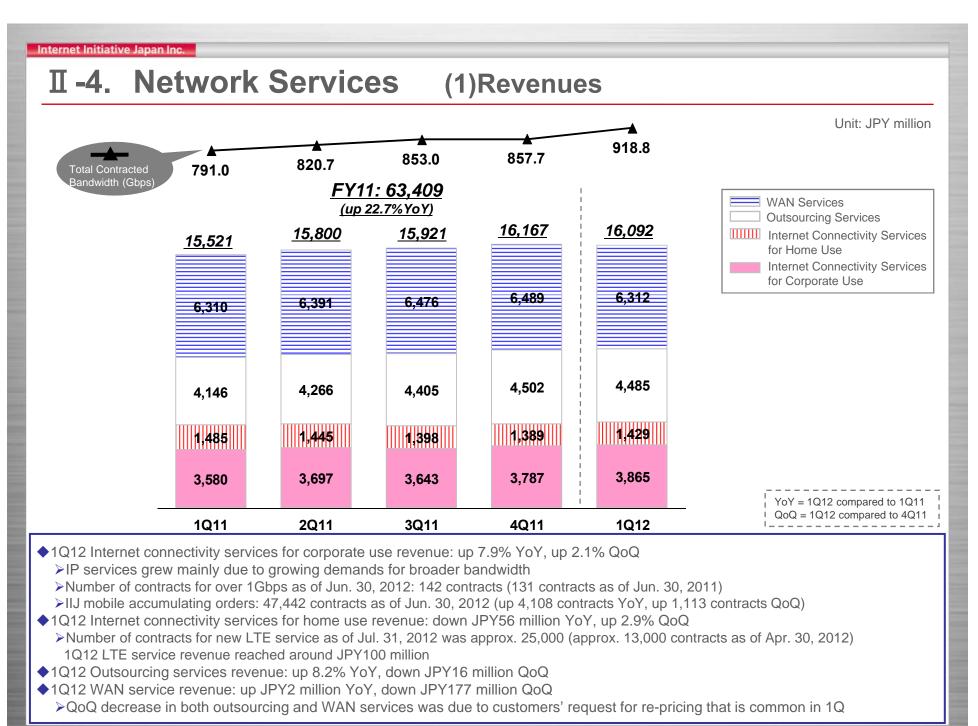
Unit: JPY billion

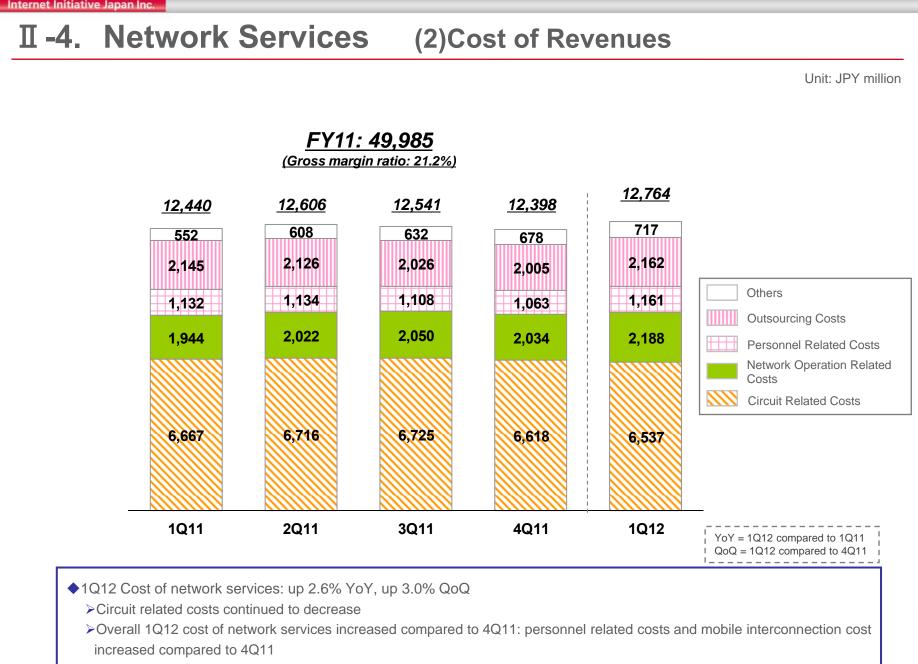
	% of Revenues 1Q12 (12/4~12/6)	% of Revenues <b>1Q11</b> (11/4~11/6)	YoY	% of Revenues 1H12 Target (12/4~12/9)	<b>YoY</b> (1H12 to 1H11)
Total Revenues	24.8	23.4	6.3%	50.5	7.0%
Total Costs	80.6% 20.0	<sup>80.7%</sup> 18.9	6.2%	_	_
Gross Margin	19.4% <b>4.8</b>	19.3% <b>4.5</b>	7.1%		_
SG&A/R&D	13.9% <b>3.4</b>	15.4% <b>3.6</b>	(4.0%)		_
Operating Income	<sup>5.5%</sup> 1.4	3.9% <b>0.9</b>	50.2%	<sup>5.3%</sup> 2.7	10.3%
Income before Income Tax Expense	<sup>5.5%</sup> 1.4	3.7% <b>0.9</b>	58.7%	<sup>5.0%</sup> <b>2.5</b>	9.1%
Net Income Attributable to IIJ	3.6% 0.9	2.2% 0.5	75.0%	2.8% <b>1.4</b>	2.8%

## **II-2.** Revenues

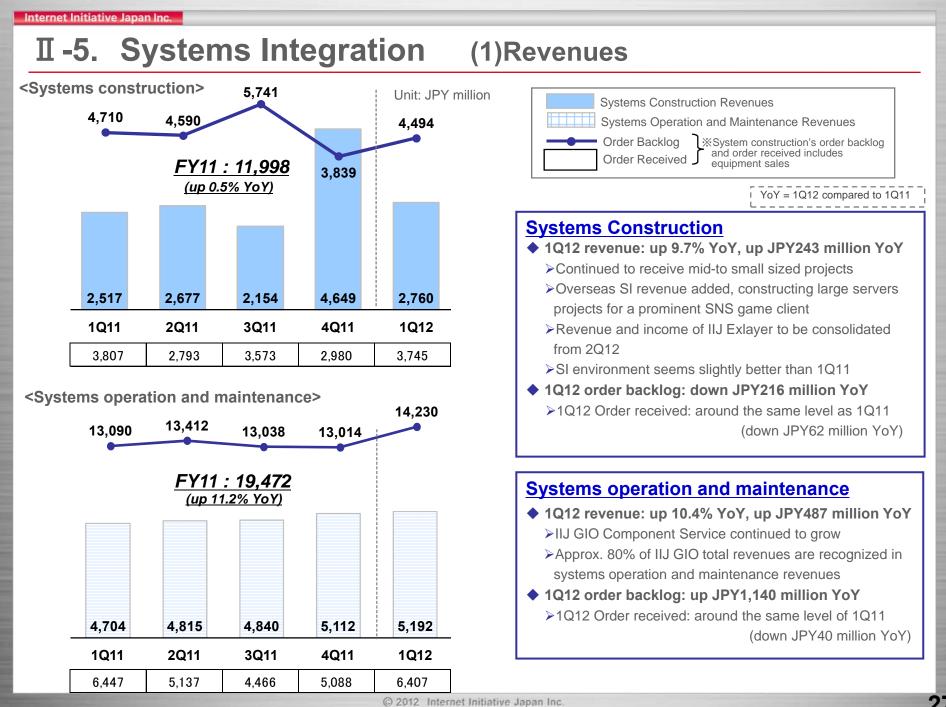






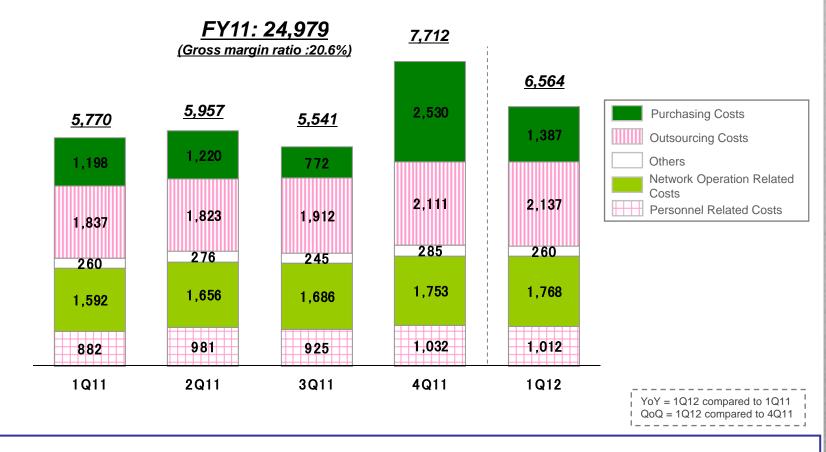


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## **II -5.** Systems Integration (2)Cost of Revenues

Unit: JPY million



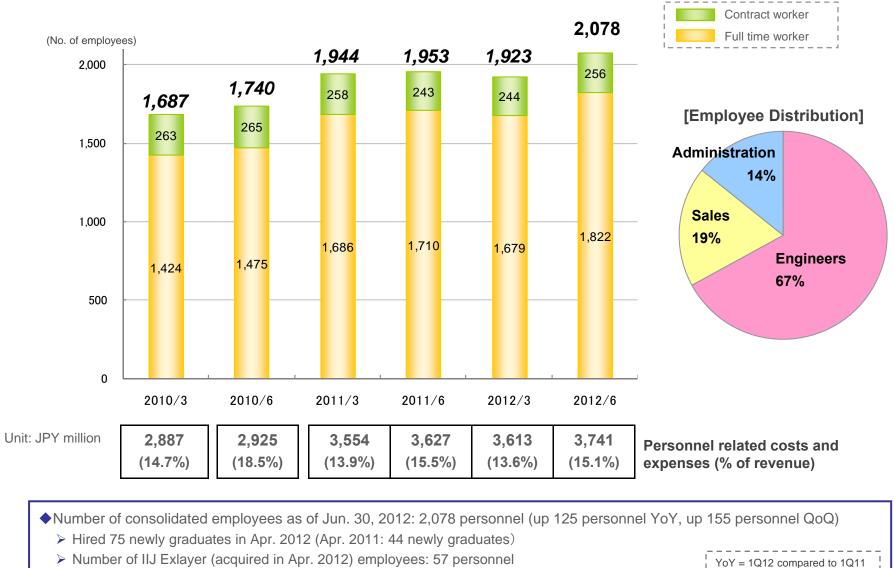
◆1Q12 Cost of SI: up JPY794 million YoY, up 13.8% YoY

>The number of full-time outsourcing personnel for SI was 497 personnel as of Jun. 30, 2012 (up 100 personnel YoY, up 22 personnel QoQ)

>1Q12 SI gross margin: JPY1,388 million (down JPY64 million YoY)

>1Q12 SI gross margin decreased as there were many projects with higher percentage of purchasing costs

## **II**-6. Number of Employees



1Q12 personnel related costs and expenses: up JPY114 million YoY

YoY = 1Q12 compared to 1Q11 QoQ = 1Q12 compared to 4Q11

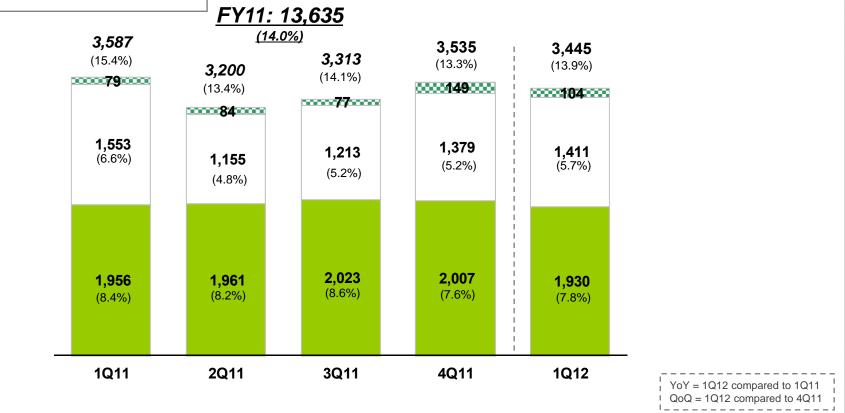
# II -7. SG&A Expenses/R&D



Unit: JPY million

Sales and Marketing Expenses

) % of Total Revenues

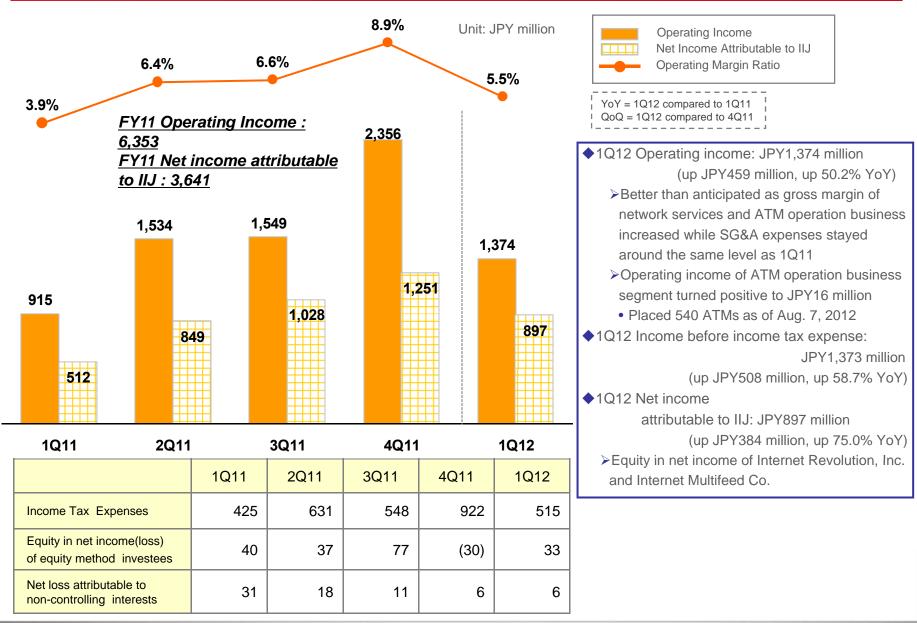


◆1Q12 SG&A: down JPY142 million YoY, down JPY90 million QoQ

- IQ12 SG&A decreased YoY while personnel related expenses increased, advertisement expenses decreased, and there was a onetime increase in expenses related to the relocation of group companies in 1Q11
- SG&A is stable and does not directly increase along with revenue growth

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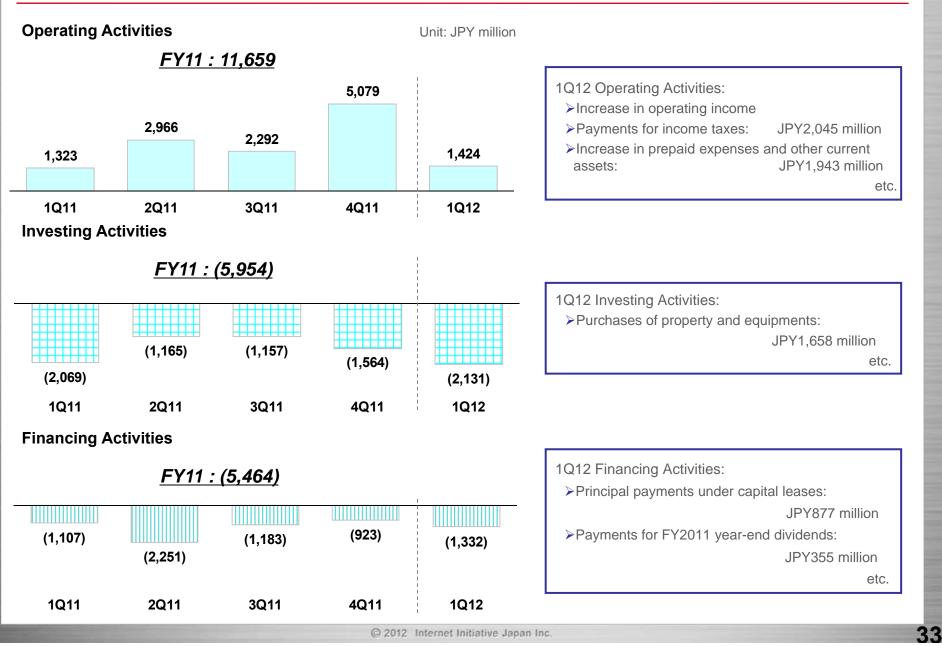
## **II-8.** Operating Income and Net Income



# **II**-9. Summary of Consolidated Balance Sheets

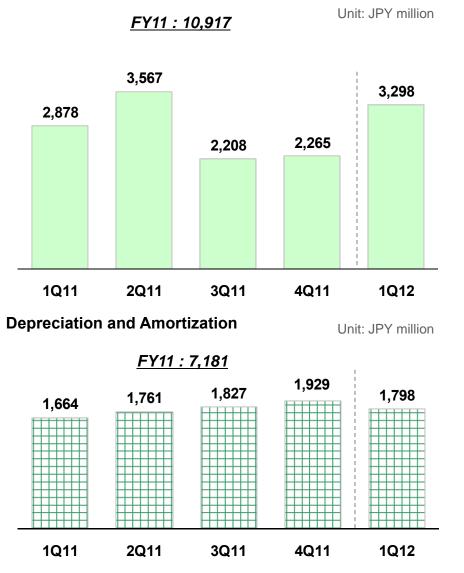
	March 31, 2012	June 30, 2012	Changes	Unit: JPY million
Cash and Cash Equivalents	13,537	11,470	(2,067)	
Accounts Receivable	15,722	14,404	(1,318)	Decreased mainly due to the payment of income taxes
Inventories	752	888	+136	
Prepaid Expenses	1,848	3,419	+1,571	► Nonmarketable equity securities:
Other Investments	2,938	3,235	+296	JPY 2,053 million Available-for-sale equity securities: JPY 828 million
Property and Equipment	19,736	20,828	+1,093	Contraction >Others: JPY 353 million
Goodwill and Other Intangible Assets	11,185	11,230	+46	]
Accounts payable	9,753	9,530	(223)	➢ Increased mainly due to investment for IIJ GIO
Income taxes payable	2,211	171	(2,040)	
Borrowings (Short-term and Long-term)	12,000	11,900	(100)	
Accumulated Deficit	(10,990)	(10,448)	+542	
Accumulated Other Comprehensive Loss	(24)	(16)	+8	>IIJ Shareholders' equity ratio
Total IIJ Shareholders' Equity	32,688	33,247	+559	• End of Jun. 2012: 45.2% • End of Mar. 2012: 44.5%
Total Assets	73,493	73,507	+14	

## **II-10.** Consolidated Cash Flows



## **II-11.** Other Financial Data (CAPEX etc.)

**CAPEX** (Include Capital Leases)



Unit: JPY million Adjusted EBITDA FY11 : 13,534 4,285 3,376 3,294 3,172 2,578 1Q11 2Q11 3Q11 4Q11 1Q12

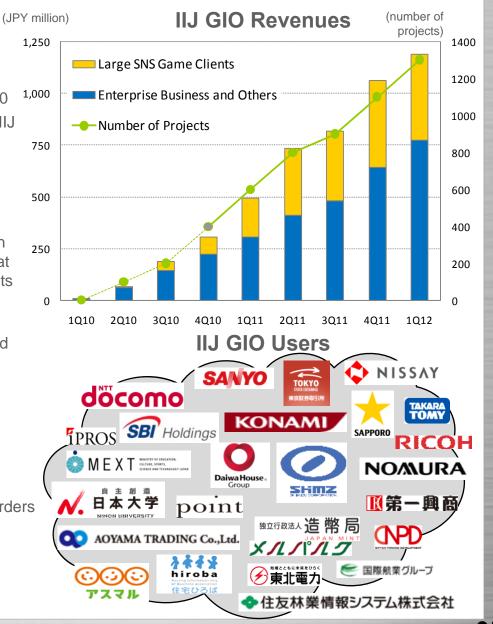
# III-1. Developments of "IIJ GIO"

### Business developments of IIJ GIO

- 1Q12 revenue: approx. JPY1.2 billion (4Q11: JPY1.0 billion, 1Q11: JPY0.5 billion)
  - June 2012 revenue: JPY0.4 billion
  - Number of projects reached approx. 1,300 as of June 30
- In addition to the above laaS and PaaS cloud revenues, IIJ GIO-based SaaS for specific business (example: FX, SmartPOS) will be released as new service line-ups
  - 1Q12 SaaS revenue: JPY0.2 billion (not included in the above mentioned 1Q12 revenue of JPY1.2 billion)
- Adopting companies' internal IT systems such as Sales Force Automation (SFA) and human resource systems on cloud service is gradually happening. Accumulating repeat orders from existing IIJ GIO users who want to increase its cloud usage
- FY12 Target: Revenue of over JPY7.0 billion, operating income to turn positive, investment expected to be around the same level as FY11

## I Expansion of IIJ GIO service line-ups

- > IIJ GIO Virtualization Platform "VWseries"
  - Provides VMware hypervisor functions
  - Targeting hybrid cloud market
  - To be released in August, accumulating prospective orders
- > "IIJ GIO Social App Support Solution"
  - High-capacity servers incorporating Fusion-IO model
- > IIJ GIO Component Service "Database Add-on"
  - First in Japan to provide Oracle DB on a monthly fee



# IN EIO

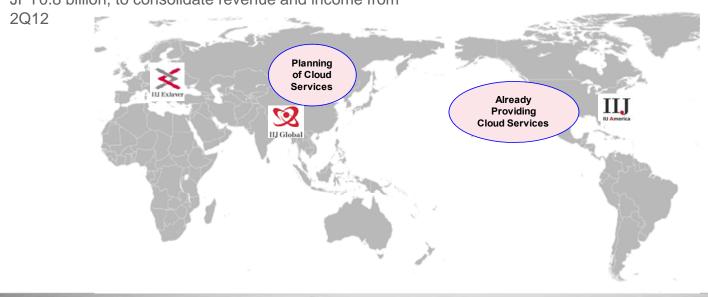
## **III-2.** Developments of Overseas Business

## 1Q12 Overseas business developments

- IQ12 revenue: approx. JPY1.0 billion. Business starting up better than anticipated
- Constructing and operating large servers projects in the U.S. for a prominent SNS game client
- IIJ GIO US Service starting up well, accumulating orders especially from SNS game providers
  - Service released in March 2012
  - Expanding server facilities to meet growing demands
- Number of projects for Global-WAN services are now around 200 and increasing
- Co-working with IIJ Exlayer (acquired in Apr.) on large overseas servers construction projects
  - Employees or 57 personnel, annual revenue of approx. JPY0.8 billion, to consolidate revenue and income from 2012

### Future overseas business expansion

- Continue to acquire orders of large servers construction projects
- Planning further expansion of overseas cloud computing services in accordance with client demands
- Become prominent in the Asian market
  - To establish a subsidiary in Bangkok in August, 2012 (currently a representative office)



## **III-3.** IIJ Group Companies

(As of August 2012)

	Company Name		Ownership	Main Business
	IJ Global	IIJ Global Solutions Inc.		Provides domestic network outsourcing related services including WAN service and international network related services (Joined IIJ group in 2010)
	Net Care	Net Care, Inc.	100%	Provides a full range of network operation and management services, from customer support, end user help desks, monitoring and trouble shooting to integrated management services.
	he has	hi-ho, <mark>I</mark> nc		Supports customers' safe, secure and comfortable internet life based on ISP business for personal users.
Consolidated	IU America	IIJ America Inc.	100 %	Provides quality Internet services in the U.S. with a focus on U.Sbased enterprises doing business in the Asia-Pacific region. Also IIJ-A constructs and operates on U.S. Internet backbone network. (Est. 1996)
Subsidiaries		IIJ Innovation Institute Inc.		Develops internet related technologies (R&D)
		Net Chart Japan Inc.		Provides network construction services, primarily for LANs, such as network installation wiring, installation and set-up of equipment, installation of applications, and operational support.
-	IIJ Exlayer	IIJ Exlayer Inc.	99.9%	Provides overseas SI to mainly Japanese-owned local corporations. Japanese holding company and 100% owned subsidiaries in UK, Germany, U.S., Singapore and Hong Kong. (Joined IIJ group in 2012)
	Trust	Trust Networks Inc.	79.5%	Operates ATM network systems placed in designated facilities. Receives commission for each withdrawal transaction from a bank account. (Est. 2007)
	Stratosphere	Stratosphere Inc.	50%	Develops SDN (Software Defined Network) platform (Est. 2012)
Equity Method Investees	mp	Internet Multifeed Co.	33%	Provides mutual access with other major ISPs. Also MFEED operates JPNAP, a distributed IX service.
	i-revo	Internet Revolution, Inc.	30%	Joint company with KONAMI CORPORATION. Operates internet portal web sites.
	TRINITY	Trinity Inc.	33.7%	Provides operation of reward point management system

## **Forward Looking Statement**

Statements made in this presentation regarding IIJ's or management's intentions, beliefs, expectations, or predictions for the future are forward-looking statements that are based on IIJ's and managements' current expectations, assumptions, estimates and projections about its business and the industry. These forward-looking statements, such as statements regarding revenues and operating and net profitability, are subject to various risks, uncertainties and other factors that could cause IIJ's actual results to differ materially from those contained in any forward-looking statement. These risks, uncertainties and other factors include: the possibility a decrease of corporate spending or capital expenditure due to depression in Japanese economy and/or corporate earnings decreased; the possibility that less of reliability for our services and loss of business chances due to interrupt or suspend of our services; the possibility an increase over estimate in network rerated cost and outsourcing cost, personnel cost etc.; increase in competition and strong pricing pressure; the recording of an impairment loss as a results of an impairment test on the non-amortized intangible assets such as goodwill; a decline in value and trending value of our holding securities; the amount and timing of the recognition of deferred tax benefits or expenses; and other risks referred to from time to time in IIJ's filings on Form 20-F of its annual report and other filings with the United States Securities and Exchange Commission ("SEC").

## **Contact Information**

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