



Management Message

Networks open up vast possibilities

The Internet is one of those technological innovations that occur perhaps once in a century. It has changed every system and mechanism in society, spanning government, industry, and business, and continues to affect people's lives. Even today it is still difficult to fully grasp the Internet's full potential, and ongoing technological advances continue to open up new avenues never before imagined.

Ever since its establishment in 1992 as the first Japanese Internet Service Provider, IIJ has been taking pioneering steps in the field of Internet technology. By leveraging the technological expertise gained through providing Internet connectivity services, the company has expanded its business portfolio as a total solutions provider, offering outsourcing services that include cloud computing, Wide-Area Network (WAN) services, systems integration services, and more. By so doing, we have grown as a corporate group that responds to customers' requests for a wide range of network applications with one-stop services.

By combining information technology infrastructure and telecommunications technology infrastructure, the Internet has brought about a technology revolution that has transformed all of the world's systems and

frameworks. Putting all information online has resulted in an almost unlimited expansion of the potential for utilizing information.

As network transmission speeds have grown faster and the functionality of data processing has improved, it has become possible to develop new technologies such as cloud computing, IoT, and AI. Those technologies have already been put to practical use in business fields, which will change the global systems and structures.

At the forefront of this major trend, the IIJ Group is developing its businesses with the strong belief that continuous innovation can lead to the creation of all-new industries.

We will also continue to provide innovative services that bring new value to our customers along with further contributing to a network society development and creating new value through data utilization. Based on our corporate philosophy of ensuring high quality and reliability, which we have pursued since the Company's establishment, we will also continue to provide innovative services that bring new value to customers and contribute to the evolution of a fully networked society.



Making the Internet true social infrastructure for all

Corporate philosophy

- To develop network infrastructure through technological innovation
- To provide solutions (IT services) that supports a networked society
- To provide meaningful opportunities for growth to our employees (a place where human resources with diversified talents and values can play an active role)

IJ aims to realize a Data-Driven Society

Data-Driven Society is a society where the data generated and accumulated by numerous stakeholders through social activities safely circulates while the rights of the people who generate the data are protected.

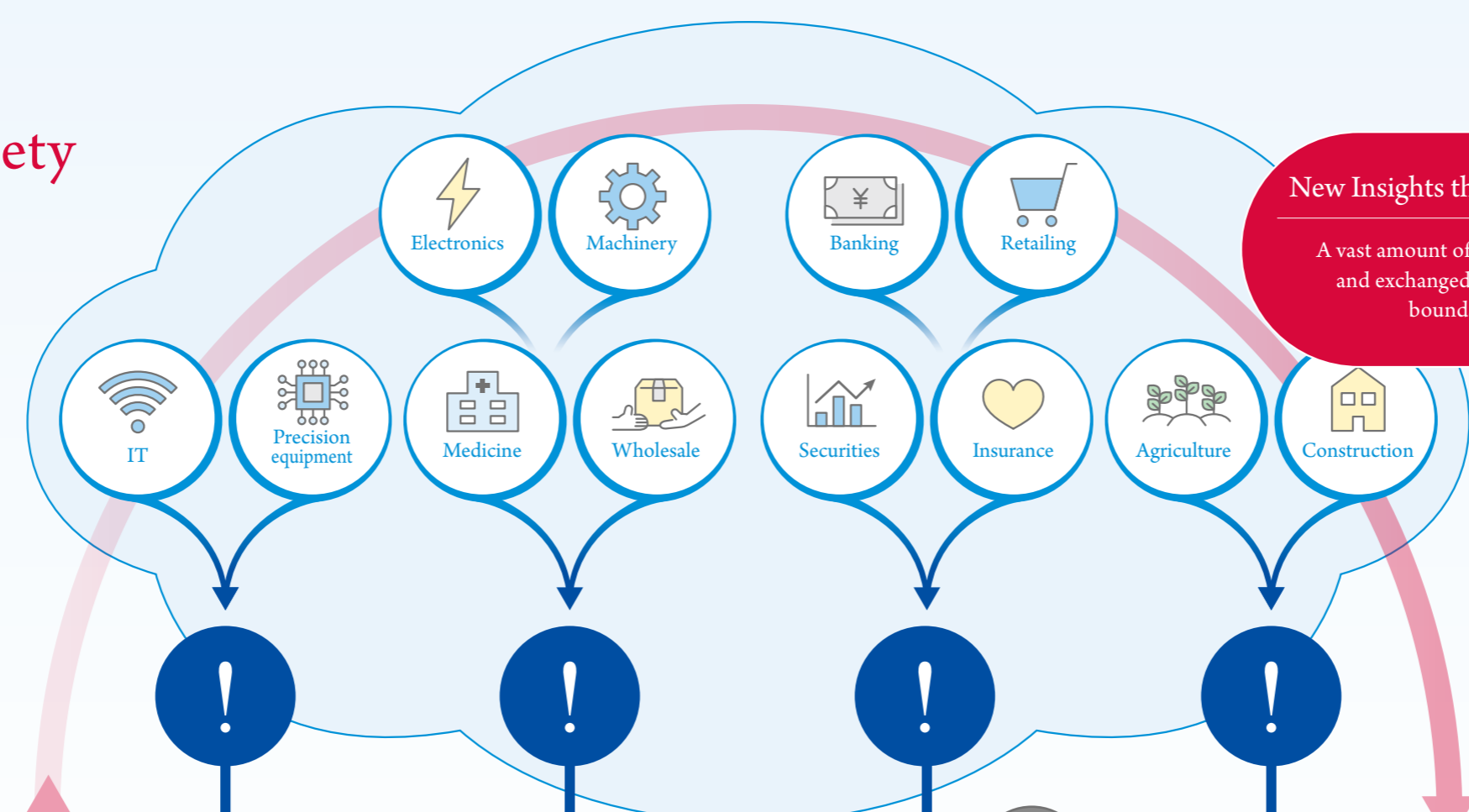
Data-Driven Society where many social issues that have been hard to solve can be solved in a cross-disciplinary and sustained manner based on the insights obtained from such data.

IJ aims to be a leader in this data-driven society and help solve more wide-ranging and complex social issues in the 2030s.

2

New Insights through Data Merging and Exchange

A vast amount of generated and accumulated data is merged and exchanged across existing domains and stakeholder boundaries to generate new knowledge.



For example:

Vital data × Clinical history

Realizes personalized preventive medicine

For example:

Inventory data × Traffic information

Enables efficient delivery to stores

1

3

Data Generation and Accumulation

New data is generated and accumulated by various stakeholders beyond the borders between companies, industries, and countries.

Solving Social Issues

Social issues for which no solution had previously been found can be solved in a cross-disciplinary manner through data distribution and analysis that transcends existing frameworks.

IJ's Technologies and Services Supporting the Ecosystem

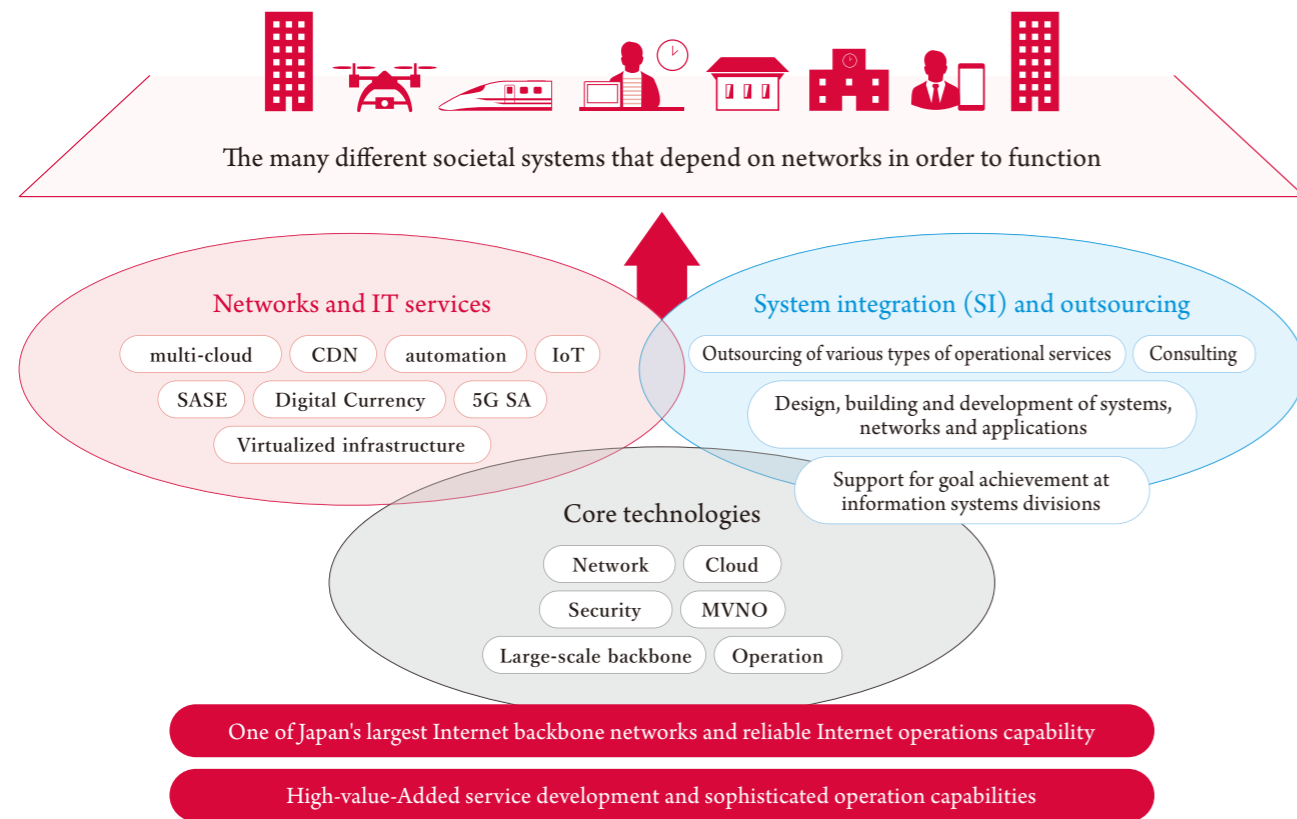
IIJ's Strengths

Technical Expertise

Supporting society with core technology that has been continuously improved by IIJ's R&D, and with the trusted services created using this technology

Since its founding, IIJ has consistently foreseen society's future needs, worked to standardize groundbreaking technologies, and brought a wide range of network services into existence. We have also utilized the knowledge gained through systems integration (SI) and operation to create IT services that customers need. We have thoroughly examined and honed our understanding of every basic mechanism (i.e., core technologies) that underpins the services that IIJ provides, including networks, cloud com-

puting, security services, etc. We have also realized continuous improvement by quickly sharing within the company information acquired in the field when providing services. Using the core technologies and services that we have developed in this way, IIJ supports the essential infrastructure for the networked society. We firmly believe that by continuing to work tirelessly to realize technology innovation, we are supporting and furthering society's progress.

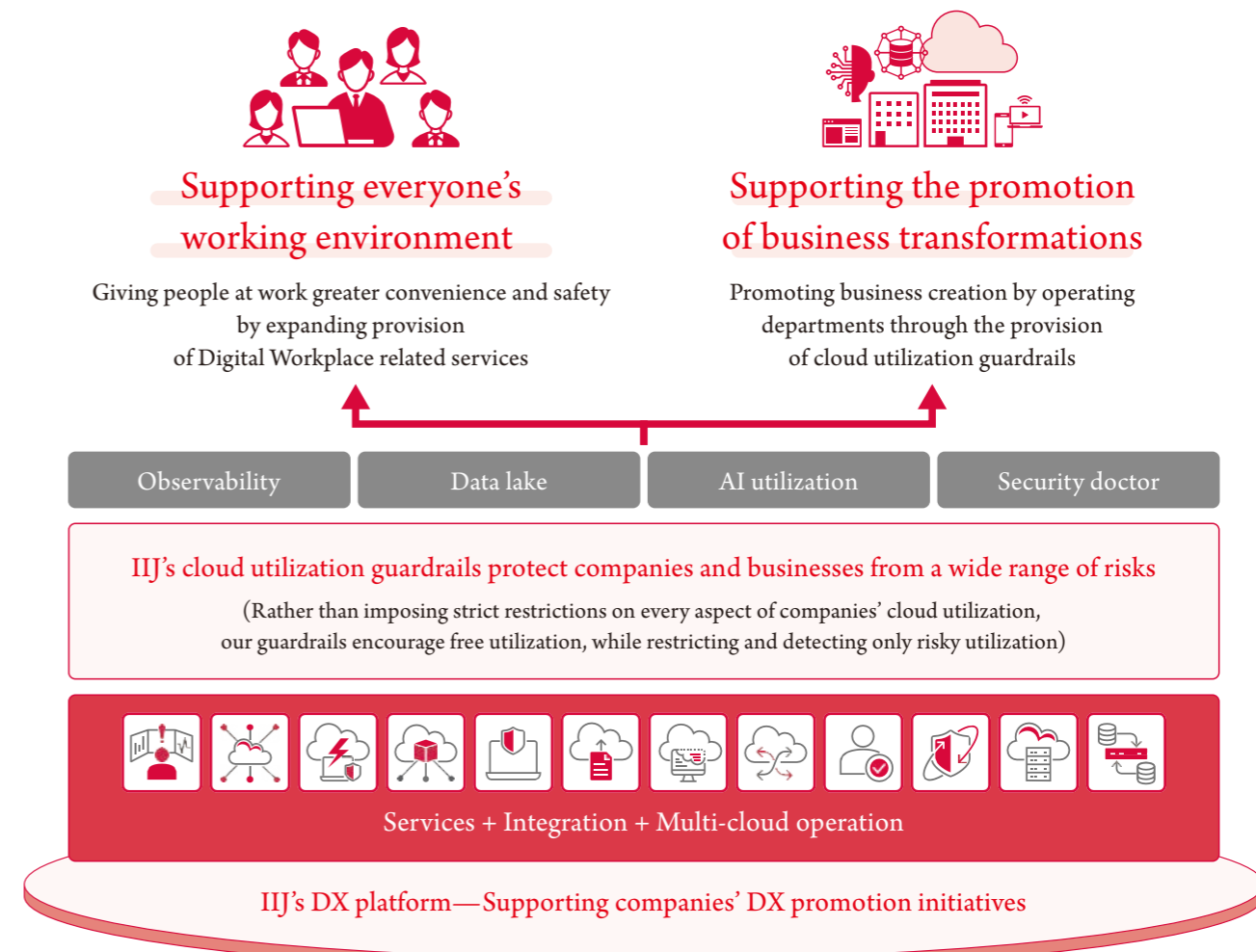


Total Solutions

Supporting companies' DX promotion initiatives with our innovative platform

A rapid digital transformation (DX) is taking place in both the business environment and our daily living environment, across a wide range of sectors, industries and usage scenarios. For example, in the area of office operation, it has become increasingly vital for employees to be able to access office networks whenever they need to, and from whatever location they are in. In workplaces in agriculture, the manufacturing industry and logistics, the Internet of Things (IoT) is being utilized effectively to save labor and re-

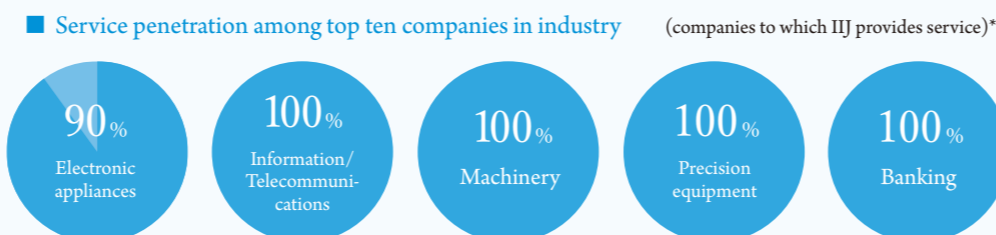
duce headcount. In areas such as education, healthcare and social services, and in daily life, the ability to share information rapidly has become indispensable, and being connected to networks has become a precondition for getting things done. At IIJ, we provide a one-stop service for the IT environment that supports today's world with its steadily progressing DX. To enable the realization of the DX in a smooth, safe manner, we offer one-stop, high-quality total solutions.



Reliability

Industry-leading customers in diverse industries

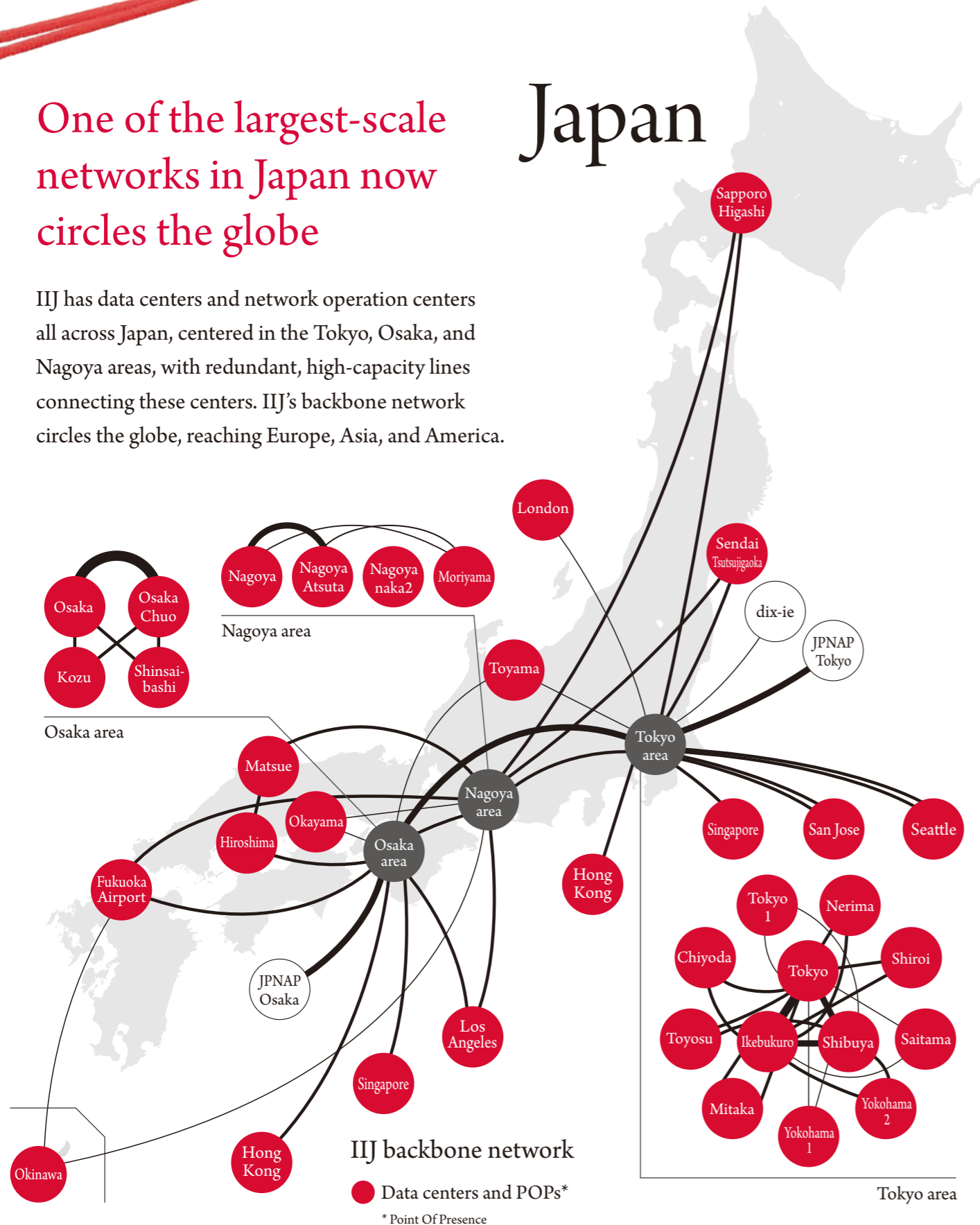
The IIJ Group services have approximately 15,000 companies as customers, primarily large and medium-sized enterprises and government and municipal offices who highly rate our reliability.



* About IIJ service penetration among the top ten companies in each industry, percentages are provided on the basis of Yahoo! Finance and IIJ's financial results.

One of the largest-scale networks in Japan now circles the globe

IIJ has data centers and network operation centers all across Japan, centered in the Tokyo, Osaka, and Nagoya areas, with redundant, high-capacity lines connecting these centers. IIJ's backbone network circles the globe, reaching Europe, Asia, and America.



Solid record of designing and building highly reliable networks

Network availability
99.9999%

Bandwidth
10,442 Gbps

The IIJ backbone network connects data centers and network operation centers in major cities by high-speed digital lines capable of transmitting high volumes of data. Its availability is 99.9999%. There is only 30 seconds of downtime annually.

We provide smooth Internet use to our customers by continually augmenting our backbone network. The contracted bandwidth for our corporate Internet connectivity service as of March 31, 2024 is an amazing 10,442 Gbps.

Highly Energy-efficient Data Center Using Outside-air Cooling



Matsue Data Center Park (Matsue DCP)
Shiroi Data Center Campus (Shiroi DCC)

IIJ has been establishing its own data centers to streamline operations, including the Matsue DCP in 2011 and the Shiroi DCC in 2019. The design of these data centers is based on the concept of running the building and IT equipment as one unit. The aim is to build facilities flexibly and inexpensively, and to achieve systematization and labor savings from design to implementation. IIJ set the target to increase the renewable energy usage rate of data centers to 85% in FY2030 and began making use of private power generation and purchase renewable energy electricity. In addition, we make efforts energy conservation and optimization of energy efficiency such as installed outside-air cooling system to reduce power consumption of air conditioning equipment, which accounts for a large portion of the data center and making use of lithium-ion storage batteries.



Edge data center solution
DX edge

With the increase in data volume and need for more intensive processing that have accompanied the widespread adoption of digital transformation (DX) and the IoT, not only has cloud computing become more important, so has edge computing, which involves on-site distributed processing. IIJ meets this need by providing DX edge, an edge data center solution. DX edge offers a comprehensive range of options, including container-unit data centers and micro data centers that can be installed either indoors or outdoors, enabling IIJ's customers to establish an edge computing environment and next-generation server rooms. With DX edge, IIJ provides a one-stop solution that covers everything from design and installation through to operation, thereby reducing the resources needed and the cost to the customer.

Policy for Greenhouse Gas Reduction Initiatives at IIJ's Own Data Centers

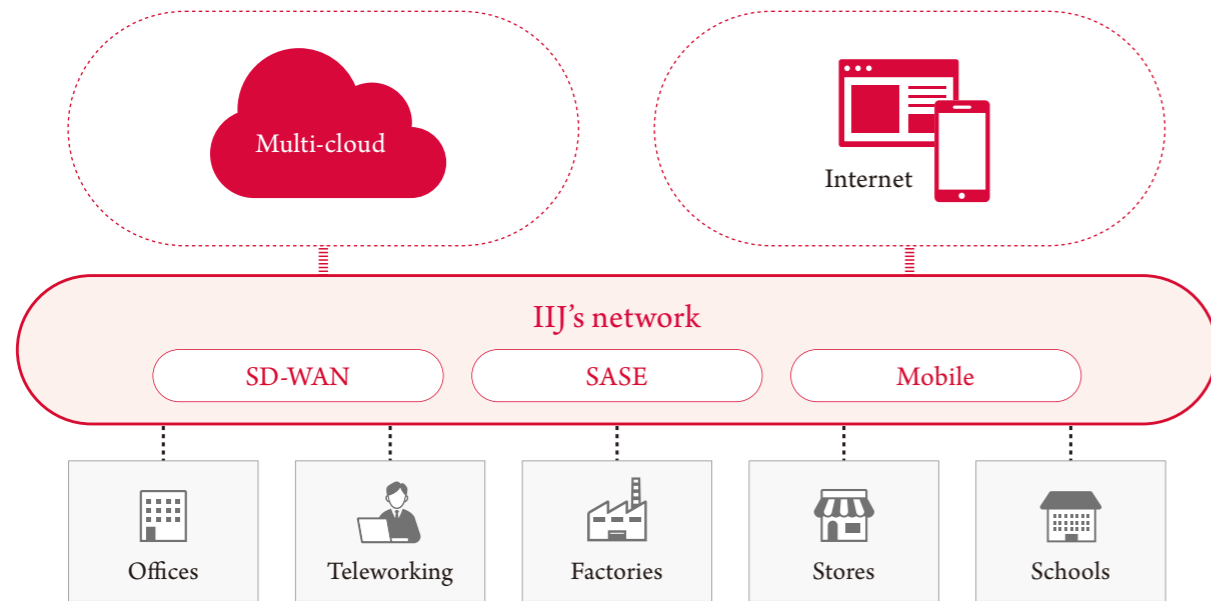
	Targets by FY2030	FY2023 results
Usage of renewable energy	The target is to increase the renewable energy usage rate of data centers (Scope 1 and 2) to 85% in FY2030.	50% (as of March 2024) (Matsue DCP has achieved 100% renewable energy utilization)
Improvement of energy efficiency	The target is to keep the PUE of the data center at or below the industry's highest level.	Matsue DCP: 1.33 Shiroi DCC: 1.36

※Scope 1 and 2 (Greenhouse gas emissions by a company): Direct emissions from the use of fuels and industrial processes at the company and indirect emissions from the use of electricity and heat purchased by the company (as defined by the GHG Protocol)

For more details <https://www.ij.ad.jp/en/ir/integrated-report/tcfd/>

Network and Mobile Service

IJ continues to develop many market-leading network-related services (including Internet access services) that are the first of their kind in Japan or globally.



IJ's network supports business and society

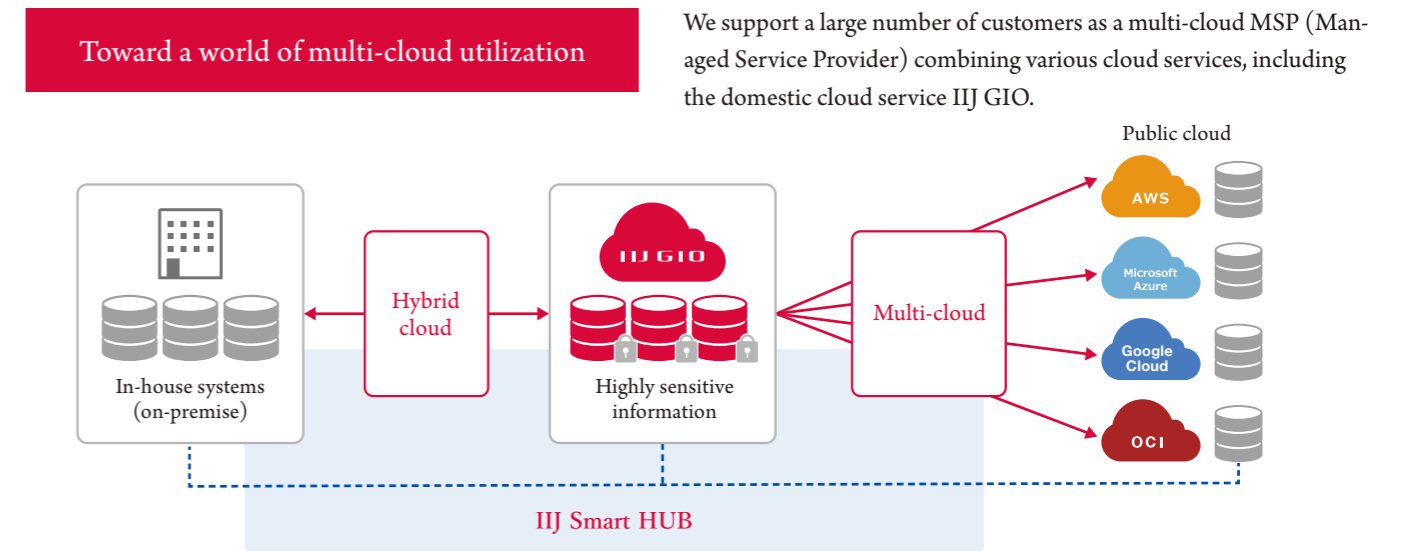
<p>WAN and networks supporting electronic payment and store operations</p>	<p>Remote access to support safe and comfortable teleworking</p>
<p>Mobile networks for stable connections anytime, anywhere</p>	<p>IoT networks spreading to all industries</p>
<p>Secure connections from municipalities to the government cloud</p>	<p>GIGA School network supporting student learning</p>

<p>Track Record</p> <p>SD-WAN</p> <p>No. 1 market share*</p> <p>IJ Omnibus</p>	<p>Corporate services</p> <p>IJ mobile</p> <p>About 3.5 million subscriptions</p>	<p>First full-MVNO in Japan</p> <p>Consumer services</p> <p>IJ mio</p> <p>About 1.3 million subscriptions</p>
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*Source: 2023 Communications-related Marketing Survey Overview produced by the Fuji Chimera Research Institute based on the cumulative number of CPE units using the service as of March 31, 2023 (as of March 31, 2024)

Cloud Services

IJ provides a comprehensive line-up of services that support IaaS, inter-cloud data connectivity, storage, monitoring and operation, and integration.



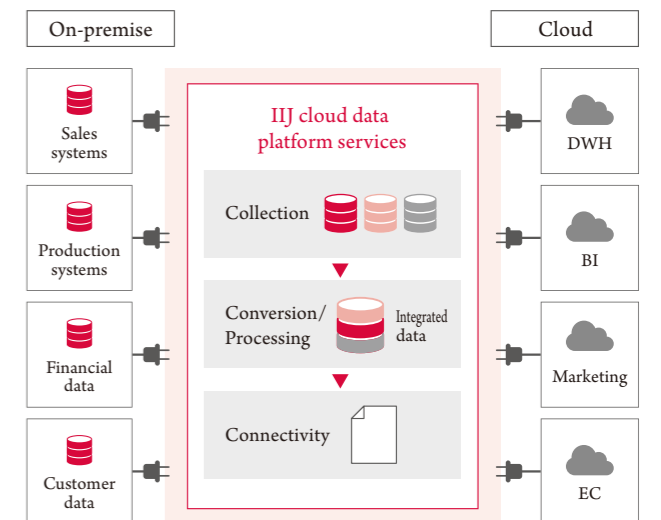
Cloud utilization guardrails

We publish *Guardrails for Cloud Utilization*, as the best practices for dealing with the challenges and risks associated with cloud migration. A wide variety of design patterns are available to help you achieve your business goals quickly and safely.



Cloud data platform

We provide a platform for collecting, processing, and connecting data existing in different locations, whether on-premise or in the cloud, and can accelerate digital transformation as a data hub.

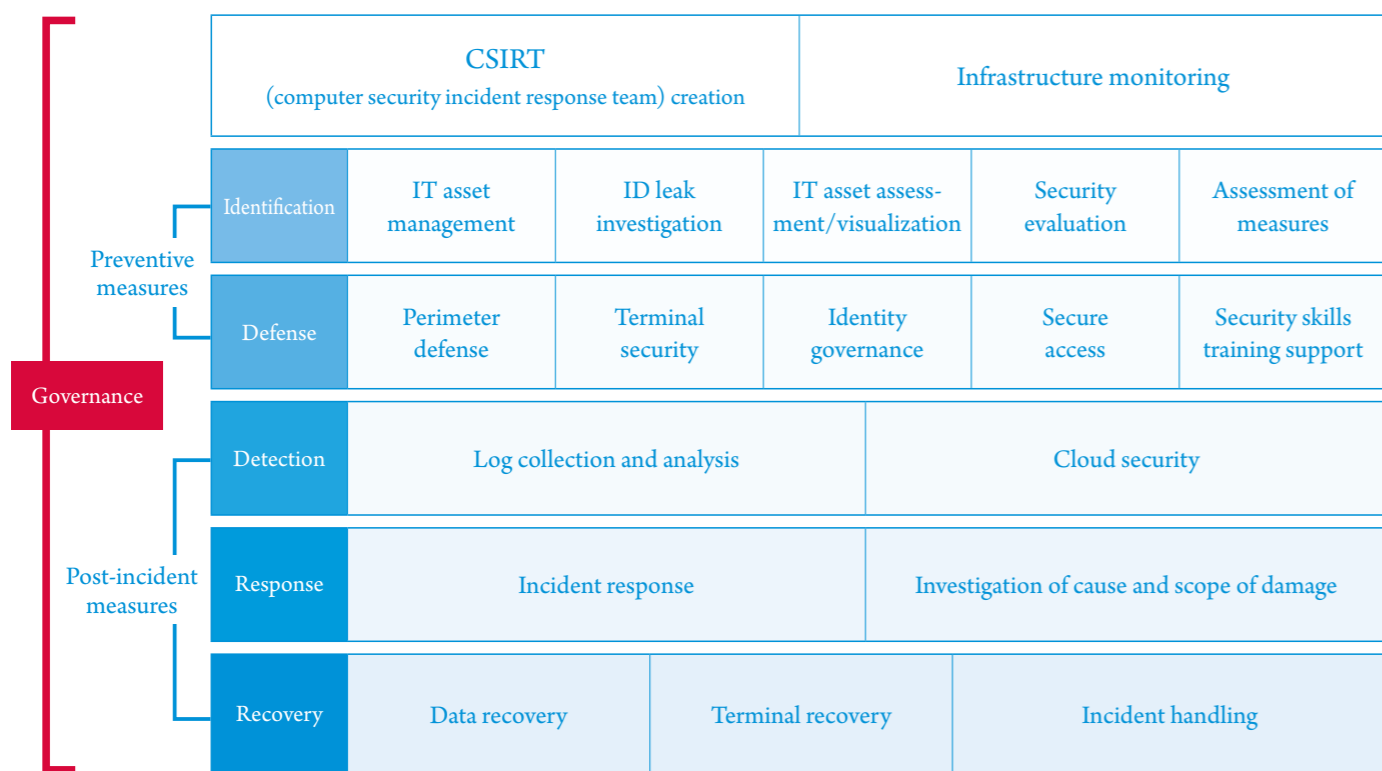


<p>Certifications (IJ GIO)</p> <ul style="list-style-type: none"> Cloud security certification (ISO/IEC 27017:2015) Information System Security Management and Assessment Program (ISMAPP) 	<p>Certified partners</p> <ul style="list-style-type: none"> Official Google Cloud partner AWS Advanced Tier Services Partner Microsoft Solutions Partner
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Security

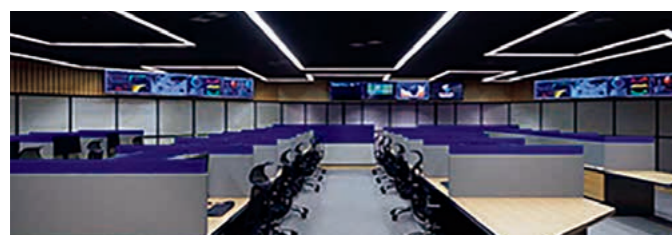
IJ aims to provide services with built-in security, bringing about a future that enables companies to focus on their primary activities, and people can live in peace without worrying about threats to their security.

Total Security To counter rapidly evolving threats, we have systematized overall security measures. We offer a wide variety of security services based on our unique information analysis infrastructure and Security Operation Center at the core.



Security Operation Center (SOC)

A facility with the optimally located systems and personnel required for detecting and mitigating risk quickly and accurately from a huge amount of information, operating 24 hours a day, 365 days a year.



Security as a Matter of Course



wizSafe is a brand that collectively refers to IJ's security initiatives for achieving customer safety.

Track Record

Security service revenue
30.9 billion yen

(excluding security-related SI)
(FY2023)

Email Security
IJ Secure
MX Service

About 2.9 million accounts

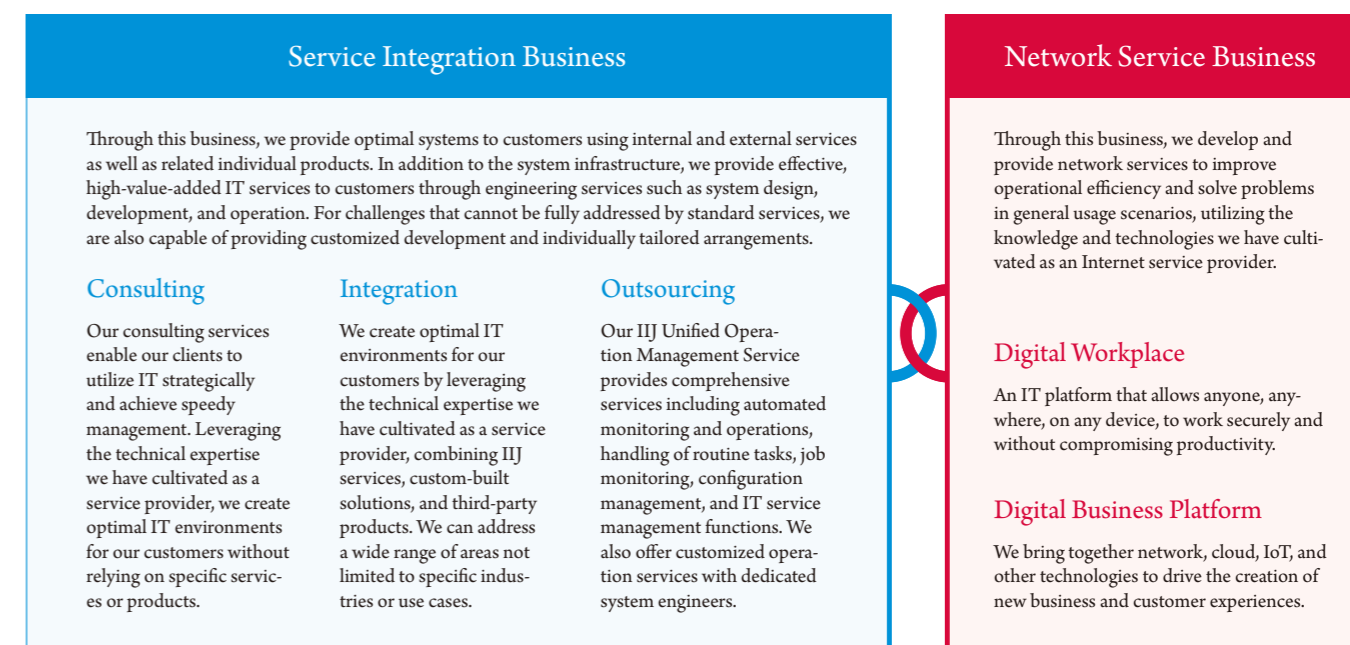
Web Security
IJ Secure
Web Gateway Service

About 1.2 million accounts

(as of March 31, 2024)

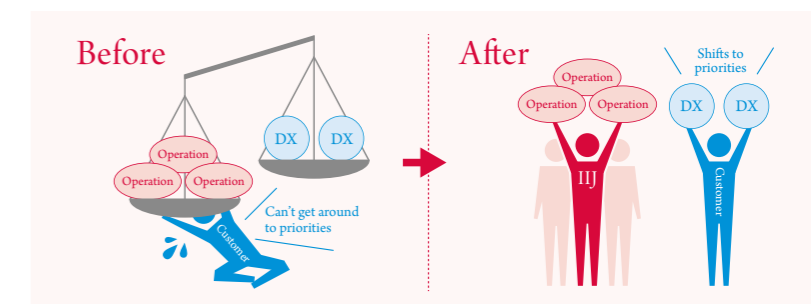
Service Integration (SI)

IJ is a comprehensive ICT partner that combines the strengths of both a service provider and a system integrator with the ability to develop and operate services as well as build and manage individual customer networks and systems. We provide a one-stop solution, ranging from consulting services that support the formulation and implementation of our customers' IT strategies to system design, building, and operation. This comprehensive support allows our customers to shift their valuable IT human resources to priority areas.



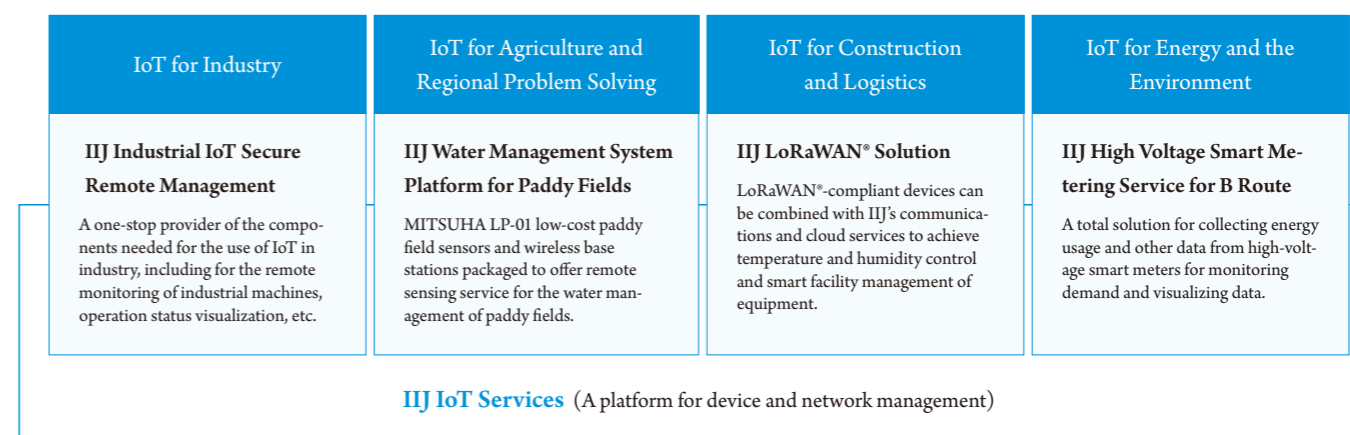
Value proposition

Having a reliable partner to outsource areas such as system operations is crucial in these times of severe IT personnel shortages. This allows a company to concentrate limited resources on areas that enhance corporate competitiveness, such as strategy, planning, and digital transformation (DX). IJ helps customers focus on priority areas by implementing integration using standardized IT services and proven design patterns.



IoT (Internet of Things)

We support the IoT business of customers with a primary focus on the mobile sphere by providing optimum IoT services and integration using closed networks, device gateways, platforms, etc.



■ Content Delivery

IJ's distribution solution utilizes the IJ backbone, one of the largest in Japan, for delivery and network know-how that we developed as an ISP to provide optimal video transmission, collection, and distribution solutions.

Delivery

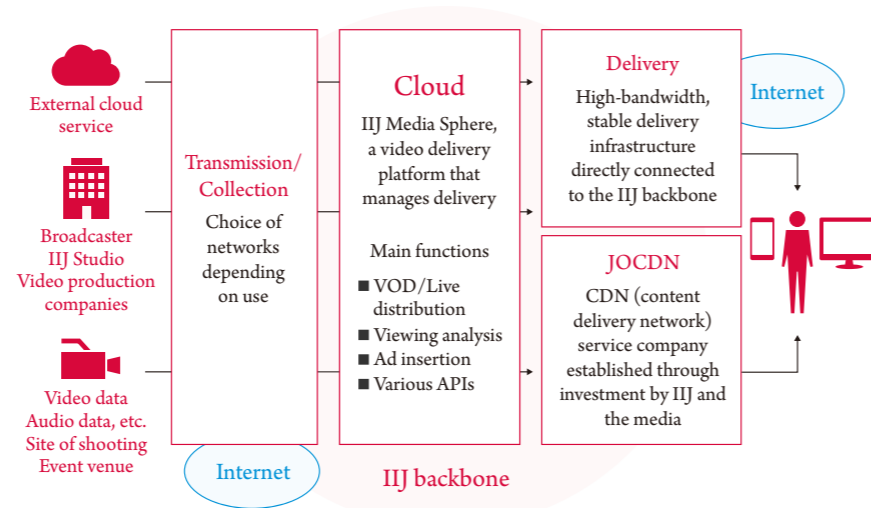
The delivery network directly connected to the IJ backbone enables high-bandwidth, stable delivery in Japan.

Cloud

We provide a video delivery platform equipped with the functions necessary for LIVE/VOD distribution and capable of control and linkage via APIs for multi-purpose use such as ad insertion and viewing analysis.

Transmission/Collection

IJ supplies optimal video transmission and collection networks through network solutions developed as an ISP.



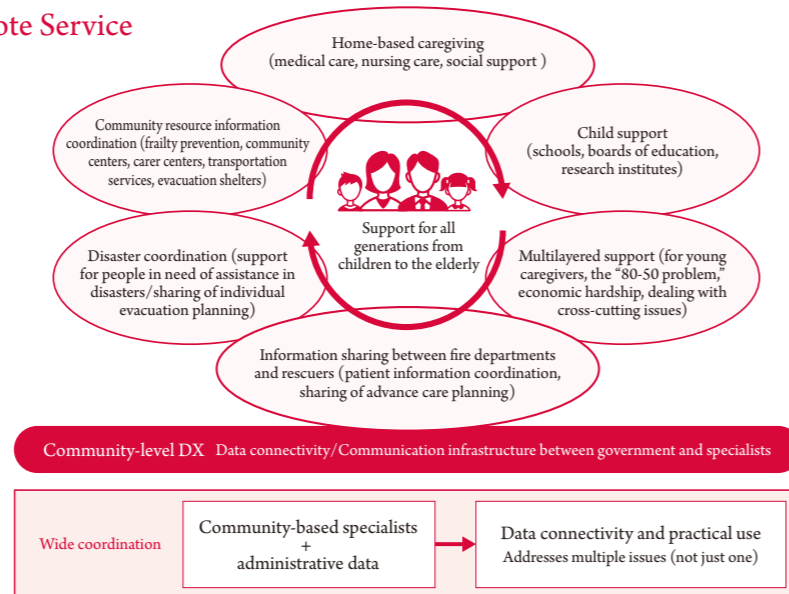
■ Healthcare

We provide a platform for specialists who support community life to utilize information safely and securely.

IJ Electronic Contact/Communication Note Service

IJ has carried out joint research with the Department of Advanced Medicine, Nagoya University Hospital, aimed at constructing a support platform for community life. The IJ Electronic Contact/Communication Note Service is a cloud-based service that supports community-based integrated care systems and child support by specialists in various professions that includes local government, doctors, home-visiting nurses, care managers, and home-visiting caregivers, teachers, school counselors, and others.

This service supports tailor-made, community-level problem-solving for all generations, by offering multiple options such as "coconote," linking patients and their families with specialists; emergency information sharing, making data available to first responders; disaster coordination to provide mapped information on people in need of assistance in times of emergency; and more.



■ Privacy and Data Protection

As the use of personal data, IoT data, AI-generated data, and other types of data continues to advance, laws and regulations are being strengthened around the world. IJ supports global data governance required in an age of digital transformation.

Consulting and outsourcing

We have supported a large number of global companies through establishing global data governance systems and rules and support for actual data operations by introducing tools, etc. We provide experience-based advice along with a comprehensive range of outsourcing services, including support for data protection officers and chief privacy officers.

Cookie banners implementation support

We provide support from the perspectives of compliance, IT, and corporate ethics for compliance with global cookie regulations, which are still necessary even in a cookieless era, balanced with delivering digital marketing. We also provide advice on banner implementations that do not involve dark patterns.

Member portal site "BizRis"

This portal site provides Japanese-language-based news on international regulations and implementation examples, templates for use in business, and advice.



<https://portal.bizrisk.ij.jp>

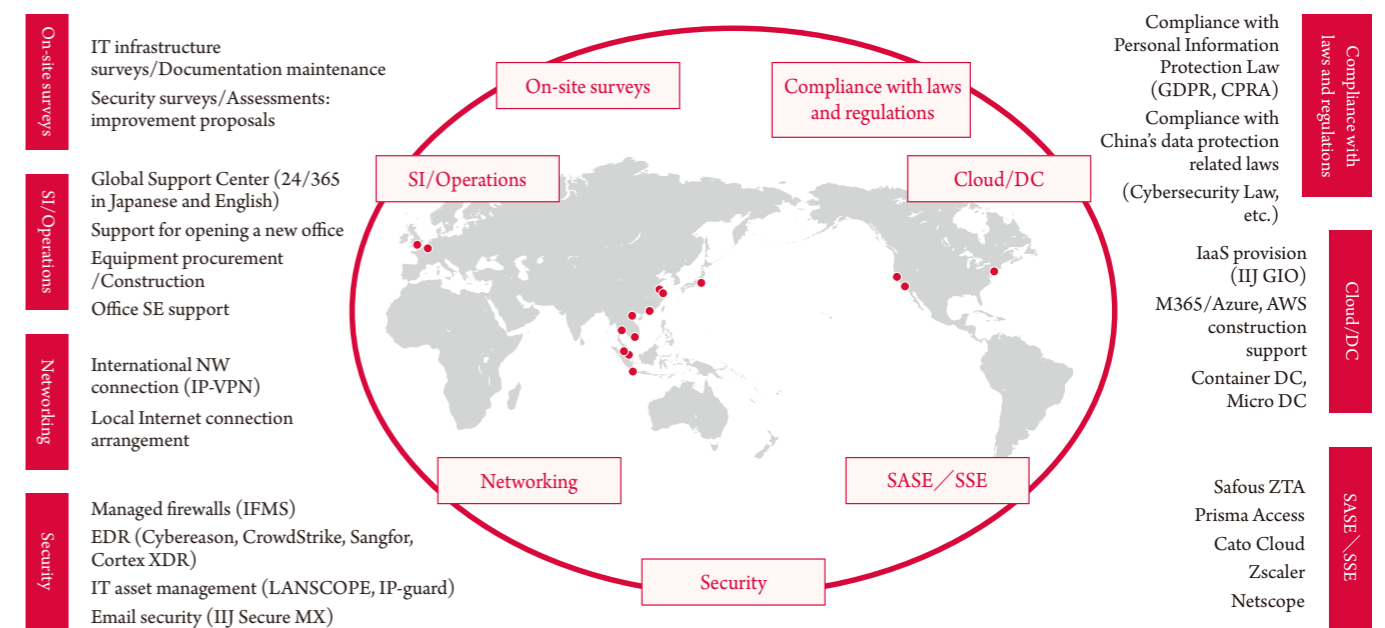
■ IJ Group Sites Outside of Japan

The IJ Group has offices in 14 cities in nine countries around the world. IJ provides global network and system building and operation services to Japanese companies expanding overseas and local companies, and comprehensively serves IT project management needs.



■ IJ Global Solutions Map

We help our customers solve their IT issues globally by utilizing a wealth of knowledge cultivated in Japan. Our global support center in Petaling Jaya, Malaysia, is available in Japanese and English 24 hours a day, 365 days a year.



PickUP : IJ Safous



This is an all-in-one zero-trust security service. We offer security assessments, ZTA (Zero Trust Access), and RBI (Remote Browser Isolation), especially for customers with overseas offices. We also provide integrated operation for all security equipment.

■ Activities to Advance Internet Technologies

Creating future technologies through research and information dissemination

The IIJ Group disseminates information through R&D, lectures, reports, and so on, to promote an Internet that everyone can use smoothly and safely.

R&D to develop new technologies

IIJ's Research Laboratory is engaged in the development of the new technologies that will help to form the next-generation Internet. Engaging in technology collaboration both with other members of the IIJ Group and with the wider Internet community, IIJ-II is also helping to cultivate the human talent that will drive innovation and collaboration in the future.

IIJ Academy



Established to commemorate the 30th anniversary of IIJ's founding to train top engineers who will lead the network society of the future. IIJ aims to develop highly skilled IT personnel and the foundation of the IT industry.

For more details:
<https://www.iij.ad.jp/iijacademy/> (only in Japanese language)

Technological advancement through information dissemination

We present technical insights and results related to use of the Internet gained through regular activities in the form of seminars, technical reports, and blogs. We are also active in organizations that contribute to the advancement of technology.



IIJ Tech Channel

IIJ engineers introduce technical information and initiatives related to the Internet on YouTube.

For more details:
<https://youtube.com/playlist?list=PLTKODctBx8g8JgiuY6DZiryjZTwPEdk4K>
 (only in Japanese language)



Internet Infrastructure Review (IIR)

A seasonal technical report for disseminating information on the latest technical trends and security information related to Internet platform technologies.

For more details:
<https://www.iij.ad.jp/en/dev/iir/>



IIJ Engineers Blog

A public blog written by IIJ engineers working in development and operations to share technical information and information on various activities.

For more details:
<https://eng-blog.iij.ad.jp/>
 (only in Japanese language)



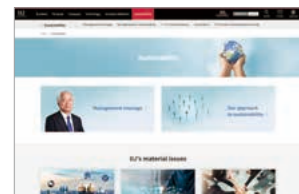
wizSafe Security Signal

wizSafe Security Signal publishes information about new trends in online threats and new cyber-attack methods, based on IIJ's data collection and monitoring activities.

For more details:
<https://en.wizsafe.iij.ad.jp/>

■ Sustainability

IIJ brings technological innovation into the world to assist in efforts on the environmental front and on other issues vital to achieving a sustainable society.



We have identified three key issues for sustainability and eight areas in which to focus efforts that are now being incorporated into our business activities.

For more details: <https://www.iij.ad.jp/en/sustainability/>

■ Support for cultural activities

As a corporate member of society, IIJ supports cultural and artistic activities to enrich society and offers warmth and refinement for people's hearts and minds.



Photo :
Monika_Rittershau

IIJ supports the Berliner Philharmoniker through streaming technologies, as a partner for the orchestra's Spring Festival in Tokyo, and as a host of Twilight Concert series.

For more details: <https://www.iij.ad.jp/en/sustainability/sca/>

■ Quality Assurance

Providing safety and security

Quality

IIJ offers a Service Level Agreement (SLA) and has acquired security certifications from external organizations to provide peace of mind when using our services.

Service quality assurance system

In 1999, IIJ became the first enterprise in Japan to offer the Service Level Agreement (SLA) program. By clearly establishing a range of criteria, this program guarantees quality of services based on objective indicators for these criteria.

For more details:
<https://www.iij.ad.jp/en/svcsol/sla/>

Standards and certifications

IIJ acquires certifications from external organizations to ensure the security of services provided to customers.

For more details:
<https://www.iij.ad.jp/svcsol/certificate/> (Only in Japanese language)

Cloud security authorization (ISO/IEC : 27017:2015)

IIJ GIO Infrastructure P2 Gen.2, etc.

Information System Security Management and Assessment Program (ISMAP)

IIJ GIO Infrastructure P2 Gen.2, etc.

SOC /SOC Reports

IIJ GIO Infrastructure P2, etc.

IT service management system certification (ISO/IEC 20000-1:2018)

IIJ Managed IPS/IDS Service, etc.

Registration service for the Information Security Service Standards Compliance Service List Information Security Service Standards

IIJ C-SOC Service, etc.

Environmental Management Systems (ISO 14001:2015)

Acquired by Data Center Department

Internet access services, etc.

Availability Connectivity to our company always possible	Latency Average monthly round-trip delay of less than 25ms for domestic backbone overall
Packet loss rate Average monthly packet loss rate of less than 0.1% for domestic backbone overall	Fault notification Notification to the customer's specified address within 30 minutes of fault detection

Cloud services

Operating rate Over 99.99% virtual server operating rate

Support

Specialized engineers who know networks, servers, and storage are monitoring and operating service hosts 24 hours a day, 365 days a year. In the event of a service failure, they take quick action to assure recovery and minimize downtime.

Organizational Operations

IIJ strives to acquire third-party certifications such as ISMS (Information Security Management System) and the Privacy Mark.

Basic information security policy

The Company declares that all employees will undertake their duties according to ethical standards, in full compliance with the Privacy Policy that constitutes a code of conduct for establishing information security, through systematic, continuous efforts.

For more details:
<https://www.iij.ad.jp/en/securitypolicy/index.html>

Organizational management certifications

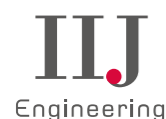
Information Security Management System (ISMS) IS 512641 / ISO 27001	Quality Management System (QMS) FS 738021 / ISO 9001	Personal information protection 21000039
Binding Corporate Rules (BCR) Certified by LDI NRW on August 5, 2021	APEC CBPR (Cross Border Privacy Rules) Certified on September 15, 2022	

■ Group Companies

Our group companies extend from service providers to outsourcing, network system integration, and various other services related to networks

Major consolidated subsidiaries

As of April 2024



IIJ Engineering Inc.

Network operation and management services, technical support, call center, and other outsourcing services
Address: Sumitomo Fudosan Kanda Bldg. No. 2, 1-23-1 Kandasuda-cho, Chiyoda-ku, Tokyo 101-0041, Japan
Phone: +81-3-5205-4000 E-mail: info@iij-engineering.co.jp URL: <https://www.iij-engineering.co.jp/> (*)



IIJ Global

IIJ Global Solutions Inc.

Provides WAN connectivity services and domestic network outsourcing services plus international network-related services
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-6777-5700 E-mail: info@iijglobal.co.jp URL: <https://www.iijglobal.co.jp/en/>



IIJ Protech

IIJ Protech Inc.

System operation, service support and a range of other outsourcing tasks for corporations
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6766 E-mail: info@iij-protech.co.jp URL: <https://iij-protech.co.jp> (*)



Trust Networks

Trust Networks Inc.

Planning and operation of settlement services (ATM operation services, etc.)
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6490 E-mail: info@trust-networks.com URL: <http://www.trust-networks.com/> (*)



Net Chart Japan

Net Chart Japan Inc. (NCJ)

Network construction services, primarily for LANs
Address: YS Shin-Yokohama Bldg, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama, Kanagawa 222-0033, Japan
Phone: +81-45-476-1411 E-mail: info@ncj.co.jp URL: <https://www.ncj.co.jp/en/>



IIJ America

IIJ America Inc. (IIJ-A)

Offers Internet provider services in the U.S. and constructs and operates U.S. Internet backbone network
Address: 55 East 59th Street, Suite 18C, New York, NY 10022, U.S.A.
Phone: +1-212-440-8080 E-mail: info@iij-america.com URL: <https://www.iijamerica.com>



IIJ Europe

IIJ Europe Limited

Provides IT adoption support to Japanese companies located in Europe by delivering high quality network services and high value-added system integration (SI) services
Address: 1st Floor 80 Cheapside London EC2V 6EE, U.K.
Phone: +44-0-20-7072-2700 E-mail: info@eu.iij.com URL: <https://uk.iij.com/>



IIJ Global

IIJ Global Solutions Singapore Pte. Ltd.

Provides quality Internet services, network and systems construction, operation and maintenance, and cloud services in Singapore
8 Burn Road #07-08 Trivex Singapore 369977
Phone: +65-6773-6903 E-mail: sales@ap.iij.com URL: <https://www.iij.ad.jp/global/singapore/>



PTC Data Management

PTC System (S) Pte Ltd

Provides solutions such as storage and server-related systems integration in Singapore
Address: Jackson Design Hub 29 Tai Seng Street #04-01 Singapore
Phone: +65-6282-0255 E-mail: sales@ptcsys.com URL: <https://ptcsys.com/>



IIJ Global

IIJ Global Solutions China Inc.

Provides network and systems construction, operation and maintenance, and cloud services in China
Shanghai 200031, ChinaRoom 4202-4203, Huaihai International Plaza, No.1045 Middle Huaihai Road, Xuhui District, Shanghai, China
Phone: +86-21-8026-1899 E-mail: gschina-sales@iijgchina.com URL: <https://cn.iij.com/cn>

Equity-method affiliates



internet mfeed

INTERNET MULTIFEED CO. (MFEED)

Provides Internet Exchange (IX) services, an IPv6 roaming service, etc.
Address: Urbannet Kanda Bldg, 3-6-2 Uchikanda, Chiyoda-ku, Tokyo 101-0047, Japan
Phone: +81-3-6262-0940 E-mail: info@mfeed.ad.jp URL: <https://www.mfeed.ad.jp/en/>



JOCDN

JOCDN Inc.

Provides content delivery network (CDN) service for video distribution
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6586 E-mail: info@jocdn.co.jp URL: <http://www.jocdn.co.jp/> (*)



DeCurret

DeCurret Holdings, Inc.

Developing financial service businesses that utilize digital currency transactions and settlement
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
URL: <https://www.decurret-dcp.com/en/>



TRINITY Loyalty Marketing Solutions

Trinity Inc.

Provides ASP reward point management system
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6486 URL: <https://www.3inc.jp/> (*)

(*) Only in Japanese language

Corporate Profile

Corporate Outline

As of March 31, 2024

Corporate Name	Internet Initiative Japan Inc.
Address	Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan Phone: +81-3-5205-6500 E-mail: info@iij.ad.jp URL: https://www.iij.ad.jp/en/
Established	December 3, 1992
Capital	JPY25,562 million
Number of Employees	4,803 (consolidated basis) 2,680 (non-consolidated basis)
Business Objectives	Provision of Internet connectivity and WAN services, network-related services, network systems construction, operation and maintenance, development and sales of telecommunication equipment
Stock Listing	The Prime Market of the Tokyo Stock Exchange (From April 4, 2022. ticker symbol: 3774)
Major Shareholders	Nippon Telegraph and Telephone Corporation / NTT Communications Corporation, KDDI CORPORATION, ITOCHU Techno-Solutions Corporation, Koichi Suzuki
Main Banks	Sumitomo Mitsui Banking Corporation / Mizuho Bank, Ltd. / MUFG Bank, Ltd. / Mitsubishi UFJ Trust and Banking Corporation

Consolidated Financial Data (Under International Financial Reporting Standards [IFRS])

For the fiscal year ended March 31, 2024

Revenues	JPY276.1 billion
Operating Profit	JPY29.0 billion
Profit attributable to owners of the parent	JPY19.8 billion

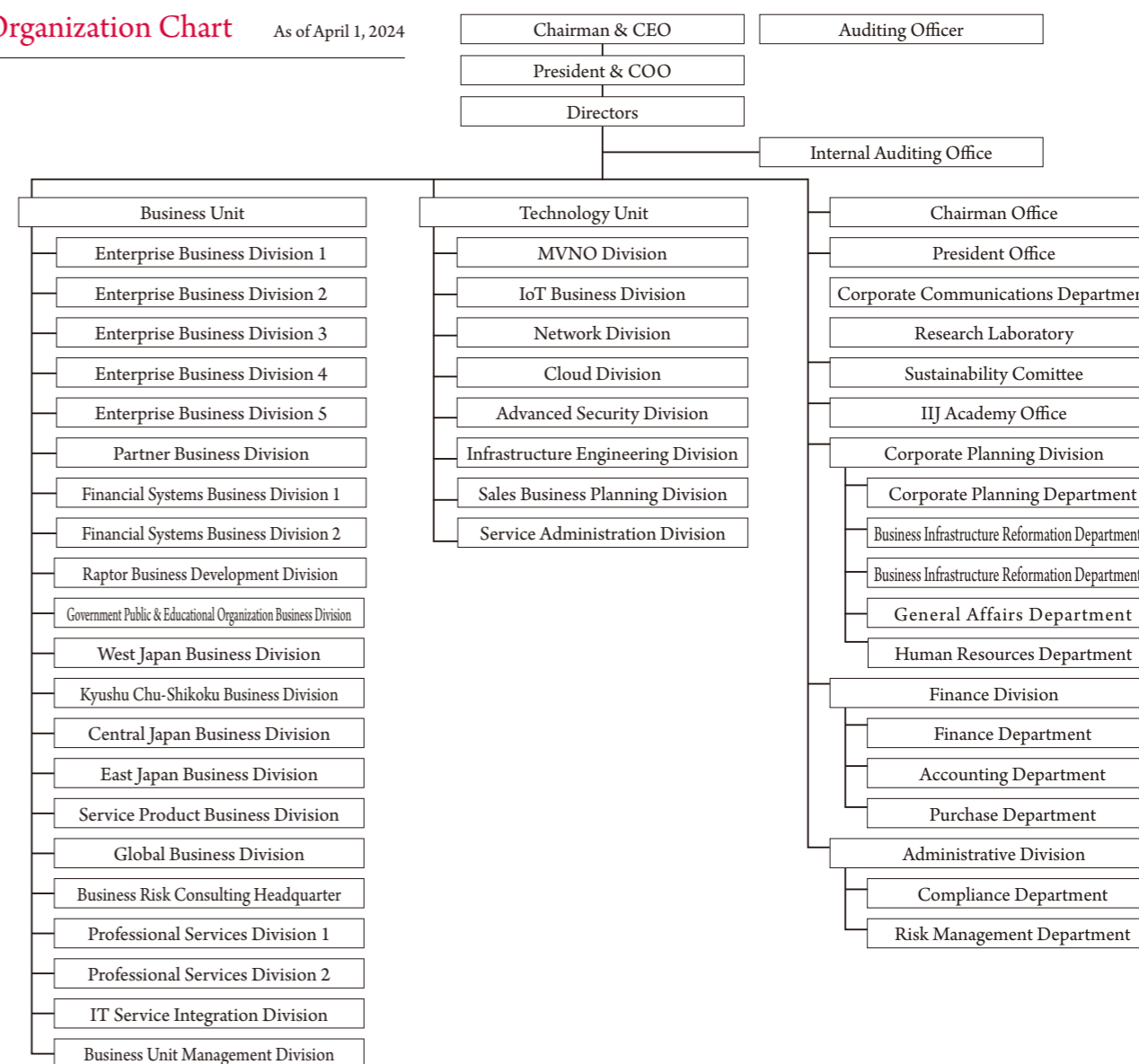
Management Team

As of June 28, 2024

Board Members / Company Auditors	Members of the Board, Representative Directors	Koichi Suzuki; Eijiro Katsu
	Members of the Board	Satoshi Murabayashi; Yasuhiko Taniwaki; Koichi Kitamura; Akihisa Watai; Junichi Shimagami; Takashi Tsukamoto (part-time)*1; Kazuo Tsukuda (part-time)*1; Yoichiro Iwama (part-time)*1; Atsushi Okamoto (part-time)*1; Kaori Tonosu (part-time)*1
	Company Auditors	Masayoshi Tobita; Masako Tanaka; Takashi Michishita (part-time)*2; Kumiko Aso (part-time)*2
Executive officers	Chairman	Koichi Suzuki (Co-CEO)
	President	Eijiro Katsu (Co-CEO & COO)
	Executive Vice Presidents	Satoshi Murabayashi; Yasuhiko Taniwaki
	Senior Managing Executive Officers	Koichi Kitamura; Akihisa Watai (CFO); Junichi Shimagami (CTO); Tadashi Kawashima; Naoshi Yoneyama (CIO)
	Managing Executive Officers	Makoto Ajisaka; Yoshikazu Yamai; Koichi Maruyama; Masakazu Tachikui; Seiji Okita; Akira Sumiya (CISO, CRO, CPO)*3; Takenori Onishi; Shigeo Yabuki; Ken Araki; Hajime Shironouchi
	Executive Officers	Masami Kawamata; Takahiro Ide; Naoshi Someya; Takahiko Hiyama; Kaori Kawakami; Hiroo Shirasaki; Takeshi Hatano; Mamoru Saito

(*1) All part-time directors are independent outside directors. (*2) Outside statutory auditors (*3) CISO: Chief Information Security Officer, CRO: Chief Risk Officer, CPO: Chief Privacy Officer

Organization Chart As of April 1, 2024



Branches / Offices

Kansai Branch	The Sumitomo Bldg., No.2, 4-7-28 Kitahama, Chuo-ku, Osaka-shi, Osaka 541-0041, Japan Phone: +81-6-7638-1400 Fax: +81-6-7638-1401
Nagoya Branch	Nagoya Mitsui Bldg., Honkan, 4F, 1-24-30 Meieki-minami, Nakamura-ku, Nagoya-shi, Aichi 450-0003, Japan Phone: +81-52-589-5011 Fax: +81-52-589-5012
Kyushu Branch	Hakatagion M-SQUARE, 2-1 Reisen-machi, Hakata-ku, Fukuoka-shi, Fukuoka 812-0039, Japan Phone: +81-92-263-8080 Fax: +81-92-263-8100
Sapporo Branch	Ito Kato Bldg., 5F, 4-1 Kita Shijo Nishi, Chuo-ku, Sapporo-shi, Hokkaido 060-0004, Japan Phone: +81-11-218-3311 Fax: +81-11-218-3312
Tohoku Branch	Kakyoin Square, 15F, 1-1-20 Kakyoin, Aoba-ku, Sendai-shi, Miyagi 980-0013, Japan Phone: +81-22-216-5650 Fax: +81-22-216-5651
Yokohama Branch	YS Shin-Yokohama Bldg., 8F, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama-shi, Kanagawa 222-0033, Japan
Hokushinetsu Branch	Tower 111, 10F, 5-5 Ushijima-shinmachi, Toyama-shi, Toyama 930-0856, Japan Phone: +81-76-443-2605 Fax: +81-76-443-2606
Chu-Shikoku Branch	Hiroshima JP Building 16F, 2-62 Matsubara-cho, Minami-ku, Hiroshima-shi, Hiroshima 732-0822, Japan Phone: +81-82-568-2080 Fax: +81-82-568-2088
Okinawa Branch	Ryukyu Lease Bldg, 1-7-1 Kumoji, Naha-shi, Okinawa 900-0015, Japan Phone: +81-98-941-0033 Fax: +81-98-941-0034
Niigata Office	Nissei Minami-Sasaguchi Bldg., 7F, 1-1-54 Minami-Sasaguchi, Chuo-ku, Niigata-shi, Niigata 950-0912, Japan Phone: +81-25-244-8060
Toyota Office	Fujikake-Tekko Bldg., 5F, 4-25-13 Nishi-machi, Toyota-shi, Aichi 471-0025, Japan Phone: +81-565-36-4985

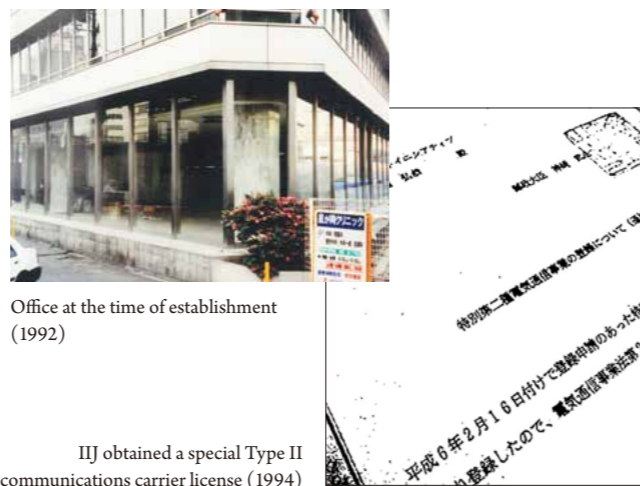
■ Corporate History

Internet in Japan was initiated and developed in conjunction with IIJ

1992-1994

Dawn of the Internet

IIJ was established in December 1992 as the first Internet service provider in Japan. At the time, it was hard to convince the Japanese government that a venture company could ably handle this unprecedented form of telecommunications, the Internet. Despite that initial reluctance, seminars introducing the Internet hosted by IIJ were always fully booked. After thorough preparations, IIJ launched the first Internet connectivity service in March 1994 and applications flooded in. Thus began the commercial Internet in Japan.



Office at the time of establishment (1992)

IIJ obtained a special Type II telecommunications carrier license (1994)

1995-1997

Rise of the Internet

Rapidly expanding across Japan, IIJ's network took onboard multitudes of new Internet users. Companies recognized the power of the Internet as a platform for information dissemination, so IIJ launched distribution services to support commercial enterprises. Consumers began to use the Internet to view such content in large numbers, so connection services for individuals were expanded in response. IIJ also began cooperating with countries in the Asia-Pacific region to support the expansion of the Internet beyond national borders.



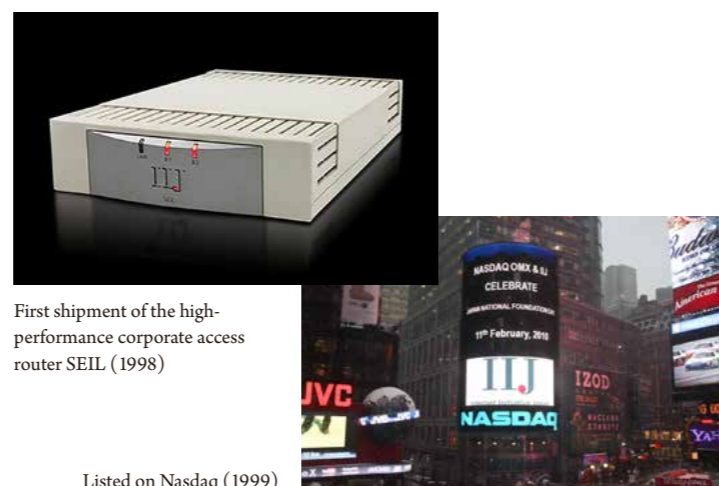
Website launched to consolidate information after the Great Hanshin Earthquake (1995)

Ad for consumer service (1996)

1998-2004

Spread of the Internet

An era arrived in which the Internet was used to bolster business expansion. It became easy to connect all kinds of locations. IIJ rapidly developed systems capable of handling high volumes of access, involving the development of new technologies and the launch of innovative services to meet evolving business demands. With high expectations for the Internet, IIJ became an international player and was listed on the Nasdaq.



First shipment of the high-performance corporate access router SEIL (1998)

Listed on Nasdaq (1999)

2005-present

Internet as Social Infrastructure

As the Internet continued to support businesses and society in general, attempts to destroy this infrastructure grew more intense. Cybersecurity was recognized as a critical societal issue, and IIJ leveraged its accumulated technology and experience to concentrate on security efforts to protect the Internet's operability. IIJ will continue to lead the way in making the Internet easier and safer to use than ever before.



Listed on the First Section of the Tokyo Stock Exchange (2006)



Started MVNO business (2008)



Launched the cloud computing service IIJ GIO (2009)



Opened Matsue Data Center Park (2011)



Extended IIJ Backbone network to Europe (2013)



Launched IIJ IoT service (2016)



Established Security Operation Center (2017)



Opened Shiroi Data Center Campus (2019)

Learn more Scan this QR code for more information on IIJ's corporate and service history.

Reference Scan this QR code for the IIJ Group Mid-term Plan (FY2024-FY2026).